

GALLUP NEWS SERVICE

GALLUP POLL SOCIAL SERIES: WORK AND EDUCATION

-- FINAL TOPLINE --

Timberline: 927534
G: 436
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Results are based on telephone interviews conducted August 5-8, 2010 with a random sample of –1,013—adults, aged 18+, living in the continental U.S., selected using random-digit dial sampling.

For results based on the total sample of national adults, one can say with 95% confidence that the margin of error is ± 4 percentage points.

For results based on the sample of –508—national adults in Form A and –505—national adults in Form B, the maximum margins of sampling error are ± 5 percentage points.

For results based on the sample of –499—adults employed full- or part-time, the maximum margin of sampling error is ± 5 percentage points.

Interviews are conducted with respondents on landline telephones (for respondents with a landline telephone) and cellular phones (for respondents who are cell phone only). Each sample includes a minimum quota of 150 cell phone only respondents and 850 landline respondents, with additional minimum quotas among landline respondents for gender within region. Landline respondents are chosen at random within each household on the basis of which member had the most recent birthday.

Samples are weighted on the basis of gender, age, race, education, region and phone lines. Demographic weighting targets are based on the March 2009 Current Population Survey figures for the age 18+ non-institutionalized population living in continental U.S. telephone households. All reported margins of sampling error include the computed design effects for weighting and sample design.

In addition to sampling error, question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of public opinion polls.

8. *(Asked of adults who are employed full or part-time)* How satisfied or dissatisfied are you with your job? Would you say you are -- completely satisfied, somewhat satisfied, somewhat dissatisfied, or completely dissatisfied with your job?

BASED ON --499-- ADULTS EMPLOYED FULL OR PART-TIME

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>No opinion</u>
2010 Aug 5-8	48	39	8	4	1
2009 Aug 6-9	50	37	10	3	*
2008 Aug 7-10	48	42	7	2	1
2007 Aug 13-16	46	48	4	2	--
2006 Aug 7-10	43	47	8	2	*
2005 Aug 8-11	42	44	11	3	*
2004 Aug 9-11	50	39	7	4	*
2003 Aug 4-6	44	41	11	4	--
2002 Aug 5-8	43	46	9	2	*
2001 Aug 16-19	41	44	11	4	--
1999 Aug 24-26	39	47	12	2	*
1997 Aug 22-25	35	51	10	3	1
1989 Jul 18-21	28	61	8	3	*

12. *(Asked of adults who are employed full or part-time)* Now I'll read a list of job characteristics. For each, please tell me how satisfied or dissatisfied you are with your current job in this regard. First, are you completely satisfied, somewhat satisfied, somewhat dissatisfied, or completely dissatisfied with [RANDOM ORDER]?

BASED ON --499-- ADULTS EMPLOYED FULL OR PART-TIME

<i>2010 Aug 5-8</i> <i>(sorted by "completely satisfied")</i>	<u>Completely satisfied</u>	<u>Total satisfied</u>	<u>Total dissatisfied</u>
The physical safety conditions of your workplace	78	93	6
Your relations with coworkers	70	94	3
The flexibility of your hours	64	86	13
The amount of vacation time you receive	60	79	17
Your boss or immediate supervisor	58	85	9
The amount of work that is required of you	55	85	15
Your job security	51	84	14
The recognition you receive at work for your work accomplishments	49	79	19
Your chances for promotion	40	68	21
The health insurance benefits your employer offers	39	65	24
The retirement plan your employer offers	33	63	25
The amount of money you earn	31	74	26
The amount of on-the-job stress in your job	26	68	32

FULL TRENDS: JOB SATISFACTION

A. Your job security

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2010 Aug 5-8	51	33	7	7	1	--
2009 Aug 6-9	50	30	10	8	1	*
2008 Aug 7-10	55	31	8	5	*	1
2007 Aug 13-16	56	31	6	6	1	*
2006 Aug 7-10	55	29	10	5	1	*
2005 Aug 8-11	52	31	9	7	1	*
2004 Aug 9-11	54	28	11	6	1	*
2003 Aug 4-6	48	35	7	8	1	1
2002 Aug 5-8	55	30	7	7	*	1
2001 Aug 16-19	54	30	8	7	1	*
1999 Aug 24-26	48	33	11	7	1	*
1998 Oct	52	35	6	6	--	1
1993 May 10-12	46	33	9	11	--	1
1991 Jul 25-28	35	44	12	7	--	2
1989 Jul 18-21	45	42	8	3	--	2

Q.12 (SATISFACTION WITH JOB ASPECTS) CONTINUED

B. The amount of vacation time you receive

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2010 Aug 5-8	60	19	9	8	4	--
2009 Aug 6-9	56	20	9	10	4	*
2008 Aug 7-10	51	27	10	8	3	1
2007 Aug 13-16	55	24	7	9	5	*
2006 Aug 7-10	54	27	7	8	4	*
2005 Aug 8-11	47	28	11	11	1	*
2004 Aug 9-11	52	27	9	8	4	*
2003 Aug 4-6	53	26	9	8	2	2
2002 Aug 5-8	50	25	11	11	3	*
2001 Aug 16-19	52	25	9	9	5	*
1999 Aug 24-26	50	30	9	9	2	--
1998 Oct	47	34	9	9	--	1
1993 May 10-12	50	22	13	13	--	2
1991 Jul 25-28	35	43	12	7	--	3

C. The amount of on-the-job stress in your job

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2010 Aug 5-8	26	42	19	13	1	*
2009 Aug 6-9	28	41	21	9	1	*
2008 Aug 7-10	27	42	21	7	2	1
2007 Aug 13-16	32	43	14	9	2	*
2006 Aug 7-10	22	43	22	9	3	1
2005 Aug 8-11	27	36	25	10	1	1
2004 Aug 9-11	27	37	24	10	1	1
2003 Aug 4-6	26	36	23	11	3	1
2002 Aug 5-8	20	46	18	13	3	*
2001 Aug 16-19	22	40	23	13	2	*
1999 Aug 24-26	21	44	22	12	1	*
1998 Oct	22	42	23	11	--	2
1993 May 10-12	24	36	25	14	--	1
1991 Jul 25-28	17	44	24	11	--	3

Q.12 (SATISFACTION WITH JOB ASPECTS) CONTINUED

D. The amount of work that is required of you

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2010 Aug 5-8	55	30	9	6	*	*
2009 Aug 6-9	54	30	8	7	*	*
2008 Aug 7-10	50	37	10	3	*	*
2007 Aug 13-16	54	34	7	4	1	*
2006 Aug 7-10	52	36	8	4	*	*
2005 Aug 8-11	49	36	11	4	*	--
2004 Aug 9-11	53	33	10	4	*	--
2003 Aug 4-6	50	31	13	6	*	*
2002 Aug 5-8	51	36	9	4	*	--
2001 Aug 16-19	47	35	13	5	*	*
1999 Aug 24-26	46	35	12	6	1	*
1998 Oct	45	40	11	4	--	*
1993 May 10-12	47	35	13	5	--	*

E. Your chances for promotion

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2010 Aug 5-8	40	28	10	11	10	1
2009 Aug 6-9	40	26	13	9	12	*
2008 Aug 7-10	35	33	12	7	12	1
2007 Aug 13-16	39	29	11	10	11	*
2006 Aug 7-10	37	25	15	11	11	1
2005 Aug 8-11	28	32	18	8	14	*
2004 Aug 9-11	40	30	11	9	10	*
2003 Aug 4-6	35	27	15	13	10	*
2002 Aug 5-8	35	30	14	11	10	*
2001 Aug 16-19	32	30	13	12	12	1
1999 Aug 24-26	32	32	15	12	9	*
1998 Oct	30	37	16	13	--	4
1991 Jul 25-28	20	40	18	11	--	11
1989 Jul 18-21	29	38	19	6	--	8

Q.12 (SATISFACTION WITH JOB ASPECTS) CONTINUED

F. The flexibility of your hours

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2010 Aug 5-8	64	22	8	5	1	*
2009 Aug 6-9	65	21	7	5	1	*
2008 Aug 7-10	61	26	7	5	1	--
2007 Aug 13-16	68	22	5	4	1	*
2006 Aug 7-10	60	28	8	3	1	--
2005 Aug 8-11	62	23	8	6	1	--
2004 Aug 9-11	62	24	7	5	1	1
2003 Aug 4-6	61	25	9	4	*	1
2002 Aug 5-8	63	27	8	2	*	--
2001 Aug 16-19	57	28	9	5	1	*
1999 Aug 24-26	56	31	8	5	*	--
1991 Jul 25-28	39	44	10	6	--	1
1989 Jul 18-21	46	40	10	3	--	1

G. The health insurance benefits your employer offers

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2010 Aug 5-8	39	26	9	15	10	1
2009 Aug 6-9	43	24	8	15	10	*
2008 Aug 7-10	40	28	8	11	13	*
2007 Aug 13-16	36	28	10	13	12	1
2006 Aug 7-10	31	27	13	13	15	1
2005 Aug 8-11	27	33	11	16	13	*
2004 Aug 9-11	39	26	9	14	12	*
2003 Aug 4-6	34	34	11	11	9	1
2002 Aug 5-8	36	28	12	14	10	*
2001 Aug 16-19	36	27	11	15	11	*
1999 Aug 24-26	33	30	14	14	9	*
1989 Jul 18-21	32	39	14	9	--	6

Q.12 (SATISFACTION WITH JOB ASPECTS) CONTINUED

H. The retirement plan your employer offers

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2010 Aug 5-8	33	30	11	14	11	1
2009 Aug 6-9	35	26	9	19	12	*
2008 Aug 7-10	34	26	11	14	13	2
2007 Aug 13-16	32	30	9	14	13	2
2006 Aug 7-10	31	31	12	11	14	1
2005 Aug 8-11	27	31	9	18	14	1
2004 Aug 9-11	36	28	10	13	12	1
2003 Aug 4-6	35	31	9	14	10	1
2002 Aug 5-8	29	33	10	16	11	1
2001 Aug 16-19	31	34	8	16	10	1
1999 Aug 24-26	31	30	10	19	9	1

I. The recognition you receive at work for your work accomplishments

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2010 Aug 5-8	49	30	10	9	2	*
2009 Aug 6-9	50	30	12	6	2	*
2008 Aug 7-10	45	35	12	5	2	1
2007 Aug 13-16	47	34	10	7	1	1
2006 Aug 7-10	47	33	10	8	2	*
2005 Aug 8-11	41	34	14	10	1	--
2004 Aug 9-11	48	35	9	7	1	*
2003 Aug 4-6	41	38	12	8	1	*
2002 Aug 5-8	46	33	13	7	1	--
2001 Aug 16-19	39	36	13	10	2	*
1999 Aug 24-26	38	35	14	11	2	*
1991 Jul 25-28	24	52	17	5	--	2

Q.12 (SATISFACTION WITH JOB ASPECTS) CONTINUED

J. The amount of money you earn

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2010 Aug 5-8	31	43	15	11	*	--
2009 Aug 6-9	26	45	14	14	*	--
2008 Aug 7-10	28	45	17	10	*	*
2007 Aug 13-16	29	46	15	10	--	*
2006 Aug 7-10	31	44	15	9	--	1
2005 Aug 8-11	25	46	19	10	*	*
2004 Aug 9-11	28	46	16	10	--	*
2003 Aug 4-6	28	46	17	8	*	1
2002 Aug 5-8	27	43	18	12	*	*
2001 Aug 16-19	24	46	18	12	*	*
1999 Aug 24-26	23	47	16	14	*	*
1998 Oct	21	48	19	11	--	1
1991 Jul 25-28	13	53	23	10	--	1
1989 Jul 18-21	16	56	19	8	--	1

K. Your boss or immediate supervisor

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2010 Aug 5-8	58	27	5	4	6	*
2009 Aug 6-9	56	25	6	4	8	*
2008 Aug 7-10	53	26	8	5	7	1
2007 Aug 13-16	60	24	5	4	7	--
2006 Aug 7-10	55	29	6	4	6	*
2005 Aug 8-11	50	30	10	5	5	*
2004 Aug 9-11	60	24	6	4	6	*
2003 Aug 4-6	54	28	9	5	4	*
2002 Aug 5-8	56	28	7	5	4	*
2001 Aug 16-19	51	29	8	6	5	1
1999 Aug 24-26	47	35	7	4	7	*
1998 Oct	47	38	7	5	--	3
1991 Jul 25-28	37	45	10	6	--	*
1989 Jul 18-21	40	45	9	4	--	2

Q.12 (SATISFACTION WITH JOB ASPECTS) CONTINUED

L. The physical safety conditions of your workplace

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2010 Aug 5-8	78	15	3	3	1	*
2009 Aug 6-9	76	19	3	2	*	*
2008 Aug 7-10	73	21	3	2	1	*
2007 Aug 13-16	73	19	6	2	*	*
2006 Aug 7-10	67	23	6	3	1	--
2005 Aug 8-11	68	22	8	2	*	--
2004 Aug 9-11	73	19	5	2	*	1
2003 Aug 4-6	69	23	5	2	*	1
2002 Aug 5-8	69	23	5	2	1	--
2001 Aug 16-19	65	25	6	3	1	*
1999 Aug 24-26	63	28	5	3	1	*

M. Your relations with coworkers

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2010 Aug 5-8	70	24	2	1	2	*
2009 Aug 6-9	69	24	2	1	4	*
2008 Aug 7-10	69	27	1	*	3	*
2007 Aug 13-16	74	20	1	1	4	*
2006 Aug 7-10	67	26	2	1	4	*
2005 Aug 8-11	69	25	3	*	3	*
2004 Aug 9-11	74	22	2	--	1	1
2003 Aug 4-6	68	29	1	1	1	*
2002 Aug 5-8	66	28	2	2	2	--
2001 Aug 16-19	64	28	3	2	3	--
1999 Aug 24-26	67	27	2	1	3	--