

GALLUP NEWS SERVICE

GALLUP POLL SOCIAL SERIES: HEALTH AND HEALTHCARE

-- FINAL TOPLINE --

Timberline: 927591
G: 571
Princeton Job #: 10-11-020

Jeff Jones, Lydia Saad
November 4-7, 2010

Note: Q.29-37 and 40 should be reported as a *USA Today*/Gallup poll.

Results are based on telephone interviews conducted November 4-7, 2010 with a random sample of –1,021—adults, aged 18+, living in the continental U.S., selected using random-digit dial sampling.

For results based on the total sample of national adults, one can say with 95% confidence that the margin of error is ±4 percentage points.

For results based on the sample of –511—national adults in Form A and –510—national adults in Form B, the maximum margins of sampling error are ±5 percentage points.

Interviews are conducted with respondents on landline telephones (for respondents with a landline telephone) and cellular phones (for respondents who are cell phone only). Each sample includes a minimum quota of 150 cell phone only respondents and 850 landline respondents, with additional minimum quotas among landline respondents for gender within region. Landline respondents are chosen at random within each household on the basis of which member had the most recent birthday.

Samples are weighted on the basis of gender, age, race, education, region and phone lines. Demographic weighting targets are based on the March 2009 Current Population Survey figures for the age 18+ non-institutionalized population living in continental U.S. telephone households. All reported margins of sampling error include the computed design effects for weighting and sample design.

In addition to sampling error, question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of public opinion polls.

28. Next, we'd like to read a list of several aspects of the U.S. health care system. For each, please tell me if you think the medical care or medical services they provide are generally excellent, good, only fair, or poor? How about -- [RANDOM ORDER]?

BASED ON --510-- NATIONAL ADULTS IN FORM B

<i>2010 Nov 4-7 (sorted by "excellent")</i>	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
Nurses	31	57	11	1	1
Physicians	26	58	11	4	1
Hospital emergency rooms	17	43	27	10	3
Hospitals	16	56	20	7	1
Pharmaceutical or drug companies	12	42	26	18	2
Walk-in clinics	9	45	25	7	15
Health insurance companies	6	36	32	24	2
Nursing homes	3	30	33	16	18

FULL TREND RESULTS:

A. Hospitals

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2010 Nov 4-7	16	56	20	7	1
2003 Nov 3-5	14	56	22	7	1

B. Physicians

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2010 Nov 4-7	26	58	11	4	1
2003 Nov 3-5	19	62	15	4	*

Q.28 (RATING OF HEALTH CARE PROVIDERS) CONTINUED

C. Nurses

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2010 Nov 4-7	31	57	11	1	1
2003 Nov 3-5	26	59	12	1	2

D. Nursing homes

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2010 Nov 4-7	3	30	33	16	18
2003 Nov 3-5	3	26	39	20	12

E. Pharmaceutical or drug companies

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2010 Nov 4-7	12	42	26	18	2
2003 Nov 3-5	10	43	30	15	2

F. Health insurance companies

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2010 Nov 4-7	6	36	32	24	2
2003 Nov 3-5	3	30	44	21	2

G. Hospital emergency rooms

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2010 Nov 4-7	17	43	27	10	3
2003 Nov 3-5	15	47	24	12	2

H. Walk-in clinics

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2010 Nov 4-7	9	45	25	7	15
2003 Nov 3-5	6	45	27	8	14