

GALLUP NEWS SERVICE

GALLUP POLL SOCIAL SERIES: WORK AND EDUCATION

-- FINAL TOPLINE --

Timberline: 927935
G: 870
Princeton Job #: 11-08-016

Jeff Jones, Lydia Saad
August 11-14, 2011

Note: Q.7, 27-34 should be cited as a *USA Today*/Gallup poll.

Results are based on telephone interviews conducted August 11-14, 2011 with a random sample of **–1,008—** adults, aged 18+, living in all 50 U.S. states and the District of Columbia.

For results based on the total sample of national adults, one can say with **95%** confidence that the margin of error is **±4** percentage points.

For results based on the sample of **–495—**national adults in Form A and **–513—**national adults in Form B, the maximum margins of sampling error are **±6** percentage points.

For results based on the sample of **–886—** registered voters, the maximum margin of sampling error is **±4** percentage points.

For results based on the sample of **–489—**adults employed full- or part-time, the maximum margin of sampling error is **±6** percentage points.

For results based on the sample of **–221—**parents with children in Kindergarten through Grade 12, the maximum margin of sampling error is **±8** percentage points.

For results based on the sample of **–485—**men, the maximum margin of sampling error is **±6** percentage points.

For results based on the sample of **–523—**women, the maximum margin of sampling error is **±6** percentage points.

Interviews are conducted with respondents on landline telephones and cellular phones, with interviews conducted in Spanish for respondents who are primarily Spanish-speaking. Each sample includes a minimum quota of 400 cell phone respondents and 600 landline respondents, with additional minimum quotas among landline respondents by region. Landline numbers are chosen at random among listed telephone numbers, cell phone numbers are selected using random-digit dial methods. Landline respondents are chosen at random within each household on the basis of which member had the most recent birthday.

Samples are weighted by gender, age, race, Hispanic ethnicity, education, region, adults in the household, and phone status (cell phone only/landline only/both, having an unlisted landline number, and being cell phone mostly). Demographic weighting targets are based on the March 2010 Current Population Survey figures for the age 18+ non-institutionalized population living in U.S. telephone households. All reported margins of sampling error include the computed design effects for weighting and sample design.

In addition to sampling error, question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of public opinion polls.

9. *(Asked of adults who are employed full or part-time)* How satisfied or dissatisfied are you with your job? Would you say you are -- completely satisfied, somewhat satisfied, somewhat dissatisfied, or completely dissatisfied with your job?

BASED ON --489-- ADULTS EMPLOYED FULL OR PART-TIME

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>No opinion</u>
2011 Aug 11-14	47	36	13	5	*
2010 Aug 5-8	48	39	8	4	1
2009 Aug 6-9	50	37	10	3	*
2008 Aug 7-10	48	42	7	2	1
2007 Aug 13-16	46	48	4	2	--
2006 Aug 7-10	43	47	8	2	*
2005 Aug 8-11	42	44	11	3	*
2004 Aug 9-11	50	39	7	4	*
2003 Aug 4-6	44	41	11	4	--
2002 Aug 5-8	43	46	9	2	*
2001 Aug 16-19	41	44	11	4	--
1999 Aug 24-26	39	47	12	2	*
1997 Aug 22-25	35	51	10	3	1
1989 Jul 18-21	28	61	8	3	*

14. *(Asked of adults who are employed full or part-time)* Now I'll read a list of job characteristics. For each, please tell me how satisfied or dissatisfied you are with your current job in this regard. First, are you completely satisfied, somewhat satisfied, somewhat dissatisfied, or completely dissatisfied with [RANDOM ORDER]?

BASED ON --489-- ADULTS EMPLOYED FULL OR PART-TIME

<i>2011 Aug 11-14</i> <i>(sorted by "completely satisfied")</i>	<u>Completely satisfied</u>	<u>Total satisfied</u>	<u>Total dissatisfied</u>
The physical safety conditions of your workplace	72	91	9
Your relations with coworkers	68	92	4
The flexibility of your hours	63	87	12
Your boss or immediate supervisor	58	81	12
The amount of vacation time you receive	54	75	20
The amount of work that is required of you	53	83	17
Your job security	49	82	18
The recognition you receive at work for your work accomplishments	47	78	19
Your chances for promotion	39	65	26
The health insurance benefits your employer offers	35	58	30
The retirement plan your employer offers	34	60	28
The amount of money you earn	29	70	30
The amount of on-the-job stress in your job	28	66	34

Q. 14 trend results begin on next page

Q.14 (SATISFACTION WITH JOB ASPECTS) CONTINUED

FULL TRENDS: JOB SATISFACTION

A. Your job security

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2011 Aug 11-14	49	33	10	8	*	--
2010 Aug 5-8	51	33	7	7	1	--
2009 Aug 6-9	50	30	10	8	1	*
2008 Aug 7-10	55	31	8	5	*	1
2007 Aug 13-16	56	31	6	6	1	*
2006 Aug 7-10	55	29	10	5	1	*
2005 Aug 8-11	52	31	9	7	1	*
2004 Aug 9-11	54	28	11	6	1	*
2003 Aug 4-6	48	35	7	8	1	1
2002 Aug 5-8	55	30	7	7	*	1
2001 Aug 16-19	54	30	8	7	1	*
1999 Aug 24-26	48	33	11	7	1	*
1998 Oct	52	35	6	6	--	1
1993 May 10-12	46	33	9	11	--	1
1991 Jul 25-28	35	44	12	7	--	2
1989 Jul 18-21	45	42	8	3	--	2

B. The amount of vacation time you receive

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2011 Aug 11-14	54	21	10	10	3	1
2010 Aug 5-8	60	19	9	8	4	--
2009 Aug 6-9	56	20	9	10	4	*
2008 Aug 7-10	51	27	10	8	3	1
2007 Aug 13-16	55	24	7	9	5	*
2006 Aug 7-10	54	27	7	8	4	*
2005 Aug 8-11	47	28	11	11	1	*
2004 Aug 9-11	52	27	9	8	4	*
2003 Aug 4-6	53	26	9	8	2	2
2002 Aug 5-8	50	25	11	11	3	*
2001 Aug 16-19	52	25	9	9	5	*
1999 Aug 24-26	50	30	9	9	2	--
1998 Oct	47	34	9	9	--	1
1993 May 10-12	50	22	13	13	--	2
1991 Jul 25-28	35	43	12	7	--	3

Q.14 (SATISFACTION WITH JOB ASPECTS) CONTINUED

C. The amount of on-the-job stress in your job

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2011 Aug 11-14	28	38	21	13	*	*
2010 Aug 5-8	26	42	19	13	1	*
2009 Aug 6-9	28	41	21	9	1	*
2008 Aug 7-10	27	42	21	7	2	1
2007 Aug 13-16	32	43	14	9	2	*
2006 Aug 7-10	22	43	22	9	3	1
2005 Aug 8-11	27	36	25	10	1	1
2004 Aug 9-11	27	37	24	10	1	1
2003 Aug 4-6	26	36	23	11	3	1
2002 Aug 5-8	20	46	18	13	3	*
2001 Aug 16-19	22	40	23	13	2	*
1999 Aug 24-26	21	44	22	12	1	*
1998 Oct	22	42	23	11	--	2
1993 May 10-12	24	36	25	14	--	1
1991 Jul 25-28	17	44	24	11	--	3

D. The amount of work that is required of you

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2011 Aug 11-14	53	30	10	7	*	*
2010 Aug 5-8	55	30	9	6	*	*
2009 Aug 6-9	54	30	8	7	*	*
2008 Aug 7-10	50	37	10	3	*	*
2007 Aug 13-16	54	34	7	4	1	*
2006 Aug 7-10	52	36	8	4	*	*
2005 Aug 8-11	49	36	11	4	*	--
2004 Aug 9-11	53	33	10	4	*	--
2003 Aug 4-6	50	31	13	6	*	*
2002 Aug 5-8	51	36	9	4	*	--
2001 Aug 16-19	47	35	13	5	*	*
1999 Aug 24-26	46	35	12	6	1	*
1998 Oct	45	40	11	4	--	*
1993 May 10-12	47	35	13	5	--	*

Q.14 (SATISFACTION WITH JOB ASPECTS) CONTINUED

E. Your chances for promotion

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2011 Aug 11-14	39	26	12	14	10	*
2010 Aug 5-8	40	28	10	11	10	1
2009 Aug 6-9	40	26	13	9	12	*
2008 Aug 7-10	35	33	12	7	12	1
2007 Aug 13-16	39	29	11	10	11	*
2006 Aug 7-10	37	25	15	11	11	1
2005 Aug 8-11	28	32	18	8	14	*
2004 Aug 9-11	40	30	11	9	10	*
2003 Aug 4-6	35	27	15	13	10	*
2002 Aug 5-8	35	30	14	11	10	*
2001 Aug 16-19	32	30	13	12	12	1
1999 Aug 24-26	32	32	15	12	9	*
1998 Oct	30	37	16	13	--	4
1991 Jul 25-28	20	40	18	11	--	11
1989 Jul 18-21	29	38	19	6	--	8

F. The flexibility of your hours

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2011 Aug 11-14	63	24	7	5	*	1
2010 Aug 5-8	64	22	8	5	1	*
2009 Aug 6-9	65	21	7	5	1	*
2008 Aug 7-10	61	26	7	5	1	--
2007 Aug 13-16	68	22	5	4	1	*
2006 Aug 7-10	60	28	8	3	1	--
2005 Aug 8-11	62	23	8	6	1	--
2004 Aug 9-11	62	24	7	5	1	1
2003 Aug 4-6	61	25	9	4	*	1
2002 Aug 5-8	63	27	8	2	*	--
2001 Aug 16-19	57	28	9	5	1	*
1999 Aug 24-26	56	31	8	5	*	--
1991 Jul 25-28	39	44	10	6	--	1
1989 Jul 18-21	46	40	10	3	--	1

Q.14 (SATISFACTION WITH JOB ASPECTS) CONTINUED

G. The health insurance benefits your employer offers

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2011 Aug 11-14	35	23	12	18	10	2
2010 Aug 5-8	39	26	9	15	10	1
2009 Aug 6-9	43	24	8	15	10	*
2008 Aug 7-10	40	28	8	11	13	*
2007 Aug 13-16	36	28	10	13	12	1
2006 Aug 7-10	31	27	13	13	15	1
2005 Aug 8-11	27	33	11	16	13	*
2004 Aug 9-11	39	26	9	14	12	*
2003 Aug 4-6	34	34	11	11	9	1
2002 Aug 5-8	36	28	12	14	10	*
2001 Aug 16-19	36	27	11	15	11	*
1999 Aug 24-26	33	30	14	14	9	*
1989 Jul 18-21	32	39	14	9	--	6

H. The retirement plan your employer offers

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2011 Aug 11-14	34	26	8	20	10	2
2010 Aug 5-8	33	30	11	14	11	1
2009 Aug 6-9	35	26	9	19	12	*
2008 Aug 7-10	34	26	11	14	13	2
2007 Aug 13-16	32	30	9	14	13	2
2006 Aug 7-10	31	31	12	11	14	1
2005 Aug 8-11	27	31	9	18	14	1
2004 Aug 9-11	36	28	10	13	12	1
2003 Aug 4-6	35	31	9	14	10	1
2002 Aug 5-8	29	33	10	16	11	1
2001 Aug 16-19	31	34	8	16	10	1
1999 Aug 24-26	31	30	10	19	9	1

Q.14 (SATISFACTION WITH JOB ASPECTS) CONTINUED

I. The recognition you receive at work for your work accomplishments

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2011 Aug 11-14	47	31	13	6	2	1
2010 Aug 5-8	49	30	10	9	2	*
2009 Aug 6-9	50	30	12	6	2	*
2008 Aug 7-10	45	35	12	5	2	1
2007 Aug 13-16	47	34	10	7	1	1
2006 Aug 7-10	47	33	10	8	2	*
2005 Aug 8-11	41	34	14	10	1	--
2004 Aug 9-11	48	35	9	7	1	*
2003 Aug 4-6	41	38	12	8	1	*
2002 Aug 5-8	46	33	13	7	1	--
2001 Aug 16-19	39	36	13	10	2	*
1999 Aug 24-26	38	35	14	11	2	*
1991 Jul 25-28	24	52	17	5	--	2

J. The amount of money you earn

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2011 Aug 11-14	29	41	16	14	*	--
2010 Aug 5-8	31	43	15	11	*	--
2009 Aug 6-9	26	45	14	14	*	--
2008 Aug 7-10	28	45	17	10	*	*
2007 Aug 13-16	29	46	15	10	--	*
2006 Aug 7-10	31	44	15	9	--	1
2005 Aug 8-11	25	46	19	10	*	*
2004 Aug 9-11	28	46	16	10	--	*
2003 Aug 4-6	28	46	17	8	*	1
2002 Aug 5-8	27	43	18	12	*	*
2001 Aug 16-19	24	46	18	12	*	*
1999 Aug 24-26	23	47	16	14	*	*
1998 Oct	21	48	19	11	--	1
1991 Jul 25-28	13	53	23	10	--	1
1989 Jul 18-21	16	56	19	8	--	1

Q.14 (SATISFACTION WITH JOB ASPECTS) CONTINUED

K. Your boss or immediate supervisor

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2011 Aug 11-14	58	23	5	7	6	1
2010 Aug 5-8	58	27	5	4	6	*
2009 Aug 6-9	56	25	6	4	8	*
2008 Aug 7-10	53	26	8	5	7	1
2007 Aug 13-16	60	24	5	4	7	--
2006 Aug 7-10	55	29	6	4	6	*
2005 Aug 8-11	50	30	10	5	5	*
2004 Aug 9-11	60	24	6	4	6	*
2003 Aug 4-6	54	28	9	5	4	*
2002 Aug 5-8	56	28	7	5	4	*
2001 Aug 16-19	51	29	8	6	5	1
1999 Aug 24-26	47	35	7	4	7	*
1998 Oct	47	38	7	5	--	3
1991 Jul 25-28	37	45	10	6	--	*
1989 Jul 18-21	40	45	9	4	--	2

L. The physical safety conditions of your workplace

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2011 Aug 11-14	72	19	6	3	1	--
2010 Aug 5-8	78	15	3	3	1	*
2009 Aug 6-9	76	19	3	2	*	*
2008 Aug 7-10	73	21	3	2	1	*
2007 Aug 13-16	73	19	6	2	*	*
2006 Aug 7-10	67	23	6	3	1	--
2005 Aug 8-11	68	22	8	2	*	--
2004 Aug 9-11	73	19	5	2	*	1
2003 Aug 4-6	69	23	5	2	*	1
2002 Aug 5-8	69	23	5	2	1	--
2001 Aug 16-19	65	25	6	3	1	*
1999 Aug 24-26	63	28	5	3	1	*

Q.14 (SATISFACTION WITH JOB ASPECTS) CONTINUED

M. Your relations with coworkers

	<u>Completely satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Completely dissatisfied</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2011 Aug 11-14	68	24	2	2	3	1
2010 Aug 5-8	70	24	2	1	2	*
2009 Aug 6-9	69	24	2	1	4	*
2008 Aug 7-10	69	27	1	*	3	*
2007 Aug 13-16	74	20	1	1	4	*
2006 Aug 7-10	67	26	2	1	4	*
2005 Aug 8-11	69	25	3	*	3	*
2004 Aug 9-11	74	22	2	--	1	1
2003 Aug 4-6	68	29	1	1	1	*
2002 Aug 5-8	66	28	2	2	2	--
2001 Aug 16-19	64	28	3	2	3	--
1999 Aug 24-26	67	27	2	1	3	--