

GALLUP NEWS SERVICE

GOVERNMENT AGENCY RATINGS AND GOVERNMENT POWER

Results are based on telephone interviews with –1,016– national adults, aged 18+, conducted May 20-21, 2013. For results based on the total sample of National Adults, one can say with 95% confidence that the margin of error is ± 4 percentage points.

For results based on the sample of – 523-- National Adults in Form A and –493--- National Adults in Form B, one can say with 95% confidence that the margin of error is ± 6 percentage points.

Interviews are conducted with respondents on landline telephones and cellular phones, with interviews conducted in Spanish for respondents who are primarily Spanish-speaking. Each sample of national adults includes a minimum quota of 50% cell phone respondents and 50% landline respondents, with additional minimum quotas by region. Landline telephone numbers are chosen at random among listed telephone numbers. Cell phones numbers are selected using random digit dial methods. Landline respondents are chosen at random within each household on the basis of which member had the most recent birthday.

Samples are weighted to correct for unequal selection probability, non-response, and double coverage of landline and cell users in the two sampling frames. They are also weighted to match the national demographics of gender, age, race, Hispanic ethnicity, education, region, population density, and phone status (cell phone-only/landline only/both, cell phone mostly, and having an unlisted landline number). Demographic weighting targets are based on the March 2012 Current Population Survey figures for the aged 18 and older U.S. population. Phone status targets are based on the July-December 2011 National Health Interview Survey. Population density targets are based on the 2010 census. All reported margins of sampling error include the computed design effects for weighting.

In addition to sampling error, question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of public opinion polls.

1. How would you rate the job being done by – [ITEM A READ FIRST, THEN ITEMS B-I ROTATED]?
 Would you say it is doing an excellent, good, only fair, or poor job?

<i>2013 May 20-21</i> <i>(sorted by "excellent/good")</i>	Excellent/ Good	Only Fair	Poor
	%	%	%
The Centers for Disease Control and Prevention, or the CDC	60	27	8
The Federal Bureau of Investigation, or the FBI	55	27	12
The Department of Homeland Security	46	28	23
The Food and Drug Administration, or FDA	45	32	21
NASA -- the U.S. space agency	42	32	10
The Environmental Protection Agency, or EPA	41	33	21
The Central Intelligence Agency, or the CIA	40	35	13
The Federal Reserve Board	33	34	21
The Internal Revenue Service, or the IRS	27	29	42

Q.1 continued on next page

Q.1 (RATINGS OF FEDERAL AGENCIES) CONTINUED

FULL RESULTS:

A. NASA -- the U.S. space agency

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2013 May 20-21	10	32	32	10	17
2009 Jul 10-12	13	45	26	7	10
2007 Sep 14-16	16	40	29	8	6
2006 Jun 23-25	17	40	30	7	6
2005 Aug 5-7	16	44	29	8	3
2005 Jun 24-26	11	42	34	6	7
2003 Sep 8-10	12	38	36	10	4
1999 Dec 9-12	13	40	31	12	4
1999 Jul 13-4	20	44	20	5	11
1998 Nov 20-22	26	50	17	4	3
1998 Jan 30-Feb 1	21	46	21	4	8
1994 Jul 15-17	14	43	29	6	8
1993 Dec 17-19	18	43	30	7	2
1993 Sept 13-15	7	36	35	11	11
1991 May 2-5	16	48	24	6	6
1990 July 19-22	10	36	34	15	5

B. The Department of Homeland Security

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2013 May 20-21	8	38	28	23	4
2009 Jul 10-12	8	38	31	18	4
2003 Sep 8-10	10	38	33	15	4

C. The Federal Reserve Board

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2013 May 20-21	5	28	34	21	12
2009 Jul 10-12	4	26	35	22	13
2003 Sep 8-10	10	43	33	5	9

D. The Federal Bureau of Investigation, or the FBI

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2013 May 20-21	10	45	27	12	7
2009 Jul 10-12	10	48	27	7	8
2003 Sep 8-10	10	43	31	12	4

Q.1 (RATINGS OF FEDERAL AGENCIES) CONTINUED

E. The Central Intelligence Agency, or the CIA

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2013 May 20-21	8	32	35	13	11
2009 Jul 10-12	10	37	29	13	12
2003 Sep 8-10	9	36	35	13	7

F. The Internal Revenue Service, or the IRS

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2013 May 20-21	6	21	29	42	3
2009 Jul 10-12	5	35	36	20	5
2003 Sep 8-10	6	38	38	15	3

G. The Environmental Protection Agency, or EPA

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2013 May 20-21	5	36	33	21	5
2009 Jul 10-12	5	37	33	21	4
2003 Sep 8-10	6	33	38	20	3

H. The Centers for Disease Control and Prevention, or the CDC

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2013 May 20-21	11	49	27	8	6
2009 Jul 10-12	11	50	24	10	5
2003 Sep 8-10	18	48	25	6	3

I. The Food and Drug Administration, or FDA

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2013 May 20-21	6	39	32	21	3
2009 Jul 10-12	5	33	37	22	3

4. *(Asked of a half sample)* Next we have some questions about the Internal Revenue Service -- also known as the IRS -- which is the federal agency that collects taxes. First, which of the following statements concerning IRS power do you agree with more—[ROTATED: the IRS has been given about the right amount of power to do the job it is charged with carrying out (or) the IRS has been given more power than it needs to do the job it is charged with carrying out]?

BASED ON -493—NATIONAL ADULTS IN FORM B

	Given the right amount of <u>power</u>	Given more power than it <u>needs</u>	Given too little <u>power (vol.)</u>	No <u>opinion</u>
2013 May 20-21 ^	31	62	*	7
1997 Sep 25-28	23	73	*	4

5. *(Asked of a half sample)* Still thinking about the powers the IRS has been given to do its job, do you think the IRS—[ROTATED: generally uses its powers responsibly, (or do you think it) frequently abuses its powers]?

BASED ON -493—NATIONAL ADULTS IN FORM B

	Uses powers <u>responsibly</u>	Frequently <u>abuses powers</u>	No <u>opinion</u>
2013 May 20-21 ^	34	60	6
1997 Sep 25-28	27	69	4