

## GALLUP NEWS SERVICE

### GALLUP POLL SOCIAL SERIES: HEALTH AND HEALTHCARE

-- FINAL TOPLINE --

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Results are based on telephone interviews conducted November 7-10, 2013 with a random sample of **-1,039—** adults, aged 18+, living in all 50 U.S. states and the District of Columbia. For results based on this sample of national adults, one can say with 95% confidence that the margin of error is **±4** percentage points.

For results based on the sample of **-562—** men, the maximum margin of sampling error is **±5** percentage points.

For results based on the sample of **-477—** women, the maximum margin of sampling error is **±6** percentage points.

Interviews are conducted with respondents on landline telephones and cellular phones, with interviews conducted in Spanish for respondents who are primarily Spanish-speaking. Each sample of national adults includes a minimum quota of 50% cell phone respondents and 50% landline respondents, with additional minimum quotas by region. Landline and cell phone telephone numbers are selected using random digit dial methods. Landline respondents are chosen at random within each household on the basis of which member had the most recent birthday.

Samples are weighted to correct for unequal selection probability, non-response, and double coverage of landline and cell users in the two sampling frames. They are also weighted to match the national demographics of gender, age, race, Hispanic ethnicity, education, region, population density, and phone status (cell phone-only/landline only/both and cell phone mostly). Demographic weighting targets are based on the March 2012 Current Population Survey figures for the aged 18 and older U.S. population. Phone status targets are based on the July-December 2011 National Health Interview Survey. Population density targets are based on the 2010 census. All reported margins of sampling error include the computed design effects for weighting.

In addition to sampling error, question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of public opinion polls.

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Now thinking about health care in the country as a whole,

8. Overall, how would you rate -- [ROTATED] -- as excellent, good, only fair, or poor?

**A. The quality of health care in this country**

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2013 Nov 7-10	18	36	30	15	1
2012 Nov 15-18	21	41	27	11	*
2011 Nov 3-6	20	39	29	11	1
2010 Nov 4-7	21	41	26	11	1
2009 Nov 5-8	21	37	26	14	1
2008 Nov 13-16	17	40	30	12	2
2007 Nov 11-14	17	37	29	16	*
2006 Nov 9-12	16	37	32	14	1
2005 Nov 7-10	16	37	33	14	*
2004 Nov 7-10	20	39	28	12	1
2003 Nov 3-5	18	42	28	12	*
2002 Nov 11-14	14	41	32	12	1
2001 Nov 8-11	15	38	34	12	1

**B. Health care coverage in this country**

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2013 Nov 7-10	6	26	38	28	2
2012 Nov 15-18	5	36	37	21	1
2011 Nov 3-6	6	27	41	24	2
2010 Nov 4-7	7	32	37	23	1
2009 Nov 5-8	8	30	32	28	1
2008 Nov 13-16	4	22	42	30	1
2007 Nov 11-14	6	21	41	31	1
2006 Nov 9-12	6	19	41	33	1
2005 Nov 7-10	2	19	43	35	1
2004 Nov 7-10	4	26	41	29	*
2003 Nov 3-5	5	23	42	29	1
2002 Nov 11-14	4	26	41	27	2
2001 Nov 8-11	5	25	43	26	1

Thinking again about health care in the country as a whole,

11. Are you generally satisfied or dissatisfied with the total cost of health care in this country?

	<u>Satisfied</u>	<u>Dissatisfied</u>	<u>No opinion</u>
2013 Nov 7-10	24	74	2
2012 Nov 15-18	22	77	1
2011 Nov 3-6	20	78	2
2010 Nov 4-7	23	76	1
2009 Nov 5-8	26	72	2
2008 Nov 13-16	19	79	2
2007 Nov 11-14	17	81	2
2006 Nov 9-12	19	79	2
2005 Nov 7-10	20	79	1
2004 Nov 7-10	21	78	1
2003 Nov 3-5	20	79	1
2002 Nov 11-14	22	75	3
2001 Nov 8-11	28	71	1
1993 May 10-12 ^	8	90	2

^ WORDING: Now, thinking about health care in the country as a whole, are you generally satisfied, or dissatisfied, with ... Next, ... The total cost of health care in this country.

12. Which of these statements do you think best describes the U.S. health care system today -- [ROTATED: it is in a state of crisis, it has major problems, it has minor problems, (or) it does not have any problems]?

	<u>State of crisis</u>	<u>Major problems</u>	<u>Minor problems</u>	<u>Does not have any problems</u>	<u>No opinion</u>
2013 Nov 7-10	21	52	24	1	1
2012 Nov 15-18	16	51	30	1	1
2011 Nov 3-6	16	57	24	1	1
2010 Nov 4-7	17	55	26	1	1
2009 Nov 5-8	21	50	25	2	1
2009 Sep 11-13	17	56	25	2	*
2008 Nov 13-16	14	59	26	1	1
2007 Nov 11-14	17	56	24	2	1
2006 Nov 9-12	16	55	25	3	1
2005 Nov 7-10	18	52	28	1	1
2004 Nov 7-10	14	53	31	2	*
2003 Nov 3-5	14	54	30	1	1
2002 Nov 11-14	11	54	32	2	1
2001 Nov 8-11	5	44	47	2	2
2000 Sep 11-13	12	58	28	1	1
1994 Sep 6-7 ^	17	52	29	1	1

^ WORDING: Which of these statements do you think best describes the U.S. health care system today--the health care system is in a state of crisis, it has major problems, it has minor problems, or it does not have any problems?

Q.13-14 ROTATED

13. Do you think it is the responsibility of the federal government to make sure all Americans have health care coverage, or is that not the responsibility of the federal government?

	<u>Yes, government responsibility</u>	<u>No, not government responsibility</u>	<u>No opinion</u>
2013 Nov 7-10	42	56	2
2012 Nov 15-18	44	54	2
2011 Nov 3-6	50	46	4
2010 Nov 4-7	47	50	3
2009 Nov 5-8	47	50	3
2008 Nov 13-16 ^	54	41	5
2007 Nov 11-14 ^	64	33	3
2006 Nov 9-12 ^	69	28	3
2005 Nov 7-10 ^	58	38	4
2004 Nov 7-10 ^	64	34	2
2003 Nov 3-5 ^	59	39	2
2002 Nov 11-14	62	35	3
2001 Nov 8-11 ^	62	34	4
2000 Sep 11-13	64	31	5
2000 Jan 13-16	59	38	3

^ Asked of a half sample.

14. Which of the following approaches for providing health care in the United States would you prefer --  
[ROTATED: a government run health care system, (or) a system based mostly on private health insurance]?

	Government run <u>system</u>	System based on <u>private insurance</u>	No <u>opinion</u>
2013 Nov 7-10	34	61	5
2012 Nov 15-18	36	57	6
2011 Nov 3-6	39	56	6
2010 Nov 4-7	34	61	5

**For comparison:** Which of the following approaches for providing health care in the United States would you prefer -- [ROTATED: replacing the current health care system with a new government run health care system, (or) maintaining the current system based mostly on private health insurance]?

	Replacing the <u>current system</u>	Maintaining the <u>current system</u>	No <u>opinion</u>
2009 Nov 5-8	32	61	7
2009 Mar 27-29	39	56	5
2008 Nov 13-16 ^	41	49	10
2007 Nov 11-14 ^	41	48	11
2006 Nov 9-12 ^	39	51	10
2005 Nov 7-10 ^	41	49	10
2004 Nov 7-10 ^	32	63	5
2003 Nov 3-5 ^	38	57	5
2001 Nov 8-11 ^	33	61	6

^ Asked of a half sample.

21. Overall, how would you rate -- [ROTATED] -- as excellent, good, only fair or poor?

**A. The quality of health care you receive**

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2013 Nov 7-10	39	40	15	4	1	1
2012 Nov 15-18	40	42	12	6	1	*
2011 Nov 3-6	40	42	11	5	1	1
2010 Nov 4-7	40	42	12	4	1	*
2009 Nov 5-8	38	43	13	4	1	1
2008 Nov 13-16	36	47	13	3	1	*
2007 Nov 11-14	33	50	12	3	3	*
2006 Nov 9-12	36	43	15	4	1	*
2005 Nov 7-10	29	49	17	3	2	*
2004 Nov 7-10	38	42	15	4	1	--
2003 Nov 3-5	33	49	13	3	2	*
2002 Nov 11-14	28	54	14	3	1	*
2001 Nov 8-11	31	49	15	3	2	*

**B. Your health care coverage**

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2013 Nov 7-10	30	39	17	10	4	*
2012 Nov 15-18	27	40	17	10	4	1
2011 Nov 3-6	29	43	14	11	3	1
2010 Nov 4-7	28	43	16	9	3	*
2009 Nov 5-8	29	40	17	10	3	1
2008 Nov 13-16	26	41	19	8	4	1
2007 Nov 11-14	25	45	15	8	5	*
2006 Nov 9-12	26	39	23	8	3	1
2005 Nov 7-10	20	43	21	11	4	1
2004 Nov 7-10	28	41	20	7	4	*
2003 Nov 3-5	22	44	23	6	5	*
2002 Nov 11-14	20	51	17	7	4	1
2001 Nov 8-11	22	46	20	6	5	1

22. Are you generally satisfied or dissatisfied with the total cost you pay for your health care?

	<u>Satisfied</u>	<u>Dissatisfied</u>	<u>No opinion</u>
2013 Nov 7-10	59	38	3
2012 Nov 15-18	59	39	2
2011 Nov 3-6	60	38	2
2010 Nov 4-7	58	40	2
2009 Nov 5-8	62	36	2
2008 Nov 13-16	58	39	3
2007 Nov 11-14	57	39	4
2006 Nov 9-12	54	42	4
2005 Nov 7-10	57	41	2
2004 Nov 7-10	58	41	1
2003 Nov 3-5	57	41	2
2002 Nov 11-14	58	39	3
2001 Nov 8-11	64	33	3