

GALLUP NEWS SERVICE

EXPERIENCES WITH HEALTH INSURANCE EXCHANGE PLANS

Results are based on telephone interviews with --10,647-- adults, aged 18+, conducted October 22-November 12. For results based on the total sample of uninsured adults, the margin of error is ± 1 percentage points at the 95% confidence level.

For results based on the sample of -- 9,623 -- adults with health insurance, the margin of error is ± 1 percentage points at the 95% confidence level.

For results based on the sample of -- 407 -- adults who purchased a new 2014 health insurance plan through a government health insurance exchange, the margin of error is ± 6 percentage points at the 95% confidence level.

Interviews are conducted with respondents on landline telephones and cellular phones, with interviews conducted in Spanish for respondents who are primarily Spanish-speaking. Each sample of national adults includes a minimum quota of 50% cell phone respondents and 50% landline respondents, with additional minimum quotas by time zone within region. Landline and cell phones numbers are selected using random digit dial methods. Landline respondents are chosen at random within each household on the basis of which member had the most recent birthday.

Samples are weighted to correct for unequal selection probability, non-response, and double coverage of landline and cell users in the two sampling frames. They are also weighted to match the national demographics of gender, age, race, Hispanic ethnicity, education, region, population density, and phone status (cell phone-only/landline only/both, cell phone mostly). Demographic weighting targets are based on the March 2013 Current Population Survey figures for the aged 18 and older U.S. population. Phone status targets are based on the July-December 2013 National Health Interview Survey. Population density targets are based on the 2010 census. All reported margins of sampling error include the computed design effects for weighting.

In addition to sampling error, question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of public opinion polls.

1. Do you currently have health insurance coverage, or not?

	<u>Yes, do</u>	<u>No, do not</u>	<u>No opinion</u>
2014 Oct 22-Nov 12	85	14	*

2. Is your health insurance a new policy that just took effect this year; that is, in 2014, or a policy you had before the beginning of this year?

BASED ON -- 9,623 -- ADULTS WITH HEALTH INSURANCE

	<u>New policy</u>	<u>Had before this year</u>	<u>No opinion</u>
2014 Oct 22-Nov 12	19	79	2

3. Did you get your new policy from a state or federal health insurance exchange, such as healthcare.gov, or not?

BASED ON -- 1,541 -- ADULTS WITH HEALTH INSURANCE WHO GOT A NEW POLICY THIS YEAR; ±3 PCT PTS

	<u>Yes, from exchange</u>	<u>No, not</u>	<u>No opinion</u>
2014 Oct 22-Nov 12	27	70	4

4. Looking ahead to 2015, do you plan to -- renew your current policy, get a different policy from a state or federal health insurance exchange, such as healthcare.gov, get a different policy from somewhere else, or not have health insurance at all next year?

BASED ON --407-- ADULTS WHO BOUGHT A NEW HEALTH INSURANCE POLICY THROUGH GOVERNMENT EXCHANGE

	<i>2014 Oct 22-Nov 12</i>
Renew current policy	68
Get different policy from healthcare exchange	7
Get different policy from somewhere else	15
Not have health insurance at all	2
No opinion	8

Thinking again about your current healthcare situation,

5. Overall, how would you rate -- [ROTATED] -- as excellent, good, only fair or poor?

BASED ON --407-- ADULTS WHO HAVE A NEW HEALTH INSURANCE POLICY THROUGH A GOVERNMENT EXCHANGE

A. The quality of health care you receive

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2014 Oct 22-Nov 12	32	42	20	5	1	*

B. Your health care coverage

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>Not applicable (vol.)</u>	<u>No opinion</u>
2014 Oct 22-Nov 12	25	46	19	9	*	1

6. Are you generally satisfied or dissatisfied with the total cost you pay for your health care?

BASED ON --407-- ADULTS WHO HAVE A NEW HEALTH INSURANCE POLICY THROUGH A GOVERNMENT EXCHANGE

	<u>Satisfied</u>	<u>Dissatisfied</u>	<u>No opinion</u>
2014 Oct 22-Nov 12	75	25	*