

GALLUP NEWS SERVICE

RATINGS OF GOVERNMENT AGENCIES

Results are based on telephone interviews with a random sample of –1,020– national adults, aged 18+, living in all 50 states and the District of Columbia, conducted November 11-12, 2014. For results based on the total sample of National Adults, the margin of error is ±4 percentage points at the 95% confidence level.

Interviews are conducted with respondents on landline telephones and cellular phones, with interviews conducted in Spanish for respondents who are primarily Spanish-speaking. Each sample of national adults includes a minimum quota of 50% cell phone respondents and 50% landline respondents, with additional minimum quotas by time zone within region. Landline and cell phone numbers are selected using random digit dial methods. Landline respondents are chosen at random within each household on the basis of which member had the most recent birthday.

Samples are weighted to correct for unequal selection probability, non-response, and double coverage of landline and cell users in the two sampling frames. They are also weighted to match the national demographics of gender, age, race, Hispanic ethnicity, education, region, population density, and phone status (cell phone-only/landline only/both, cell phone mostly). Demographic weighting targets are based on the March 2013 Current Population Survey figures for the aged 18 and older U.S. population. Phone status targets are based on the July-December 2013 National Health Interview Survey. Population density targets are based on the 2010 census. All reported margins of sampling error include the computed design effects for weighting.

In addition to sampling error, question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of public opinion polls.

1. How would you rate the job being done by – [ITEM A READ FIRST, THEN ITEMS B-I ROTATED]?
Would you say it is doing an excellent, good, only fair, or poor job?

<i>2014 Nov 11-12</i> <i>(sorted by “excellent/good”)</i>	Excellent/ Good	Only Fair	Poor
	%	%	%
The U.S. Postal Service	72	20	8
The Federal Bureau of Investigation, or the FBI	58	27	8
The Centers for Disease Control and Prevention, or the CDC	50	30	16
NASA -- the U.S. space agency	50	25	8
The Central Intelligence Agency, or the CIA	49	28	11
The Department of Homeland Security	48	32	16
The Federal Emergency Management Agency, or FEMA	47	31	14
The Food and Drug Administration, or FDA	45	34	19
The Environmental Protection Agency, or EPA	44	32	20
The Secret Service	43	30	16
The Internal Revenue Service, or the IRS	41	29	27
The Federal Reserve Board	38	35	14
The Veterans Administration, or VA	29	29	35

Q.1 continued on next page

Q.1 (RATINGS OF FEDERAL AGENCIES) CONTINUED

FULL RESULTS:

A. NASA -- the U.S. space agency

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2014 Nov 11-12	13	37	25	8	17
2013 May 20-21	10	32	32	10	17
2009 Jul 10-12	13	45	26	7	10
2007 Sep 14-16	16	40	29	8	6
2006 Jun 23-25	17	40	30	7	6
2005 Aug 5-7	16	44	29	8	3
2005 Jun 24-26	11	42	34	6	7
2003 Sep 8-10	12	38	36	10	4
1999 Dec 9-12	13	40	31	12	4
1999 Jul 13-4	20	44	20	5	11
1998 Nov 20-22	26	50	17	4	3
1998 Jan 30-Feb 1	21	46	21	4	8
1994 Jul 15-17	14	43	29	6	8
1993 Dec 17-19	18	43	30	7	2
1993 Sept 13-15	7	36	35	11	11
1991 May 2-5	16	48	24	6	6
1990 July 19-22	10	36	34	15	5

B. The Department of Homeland Security

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2014 Nov 11-12	8	40	32	16	4
2013 May 20-21	8	38	28	23	4
2009 Jul 10-12	8	38	31	18	4
2003 Sep 8-10	10	38	33	15	4

C. The Federal Reserve Board

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2014 Nov 11-12	6	32	35	14	13
2013 May 20-21	5	28	34	21	12
2009 Jul 10-12	4	26	35	22	13
2003 Sep 8-10	10	43	33	5	9

D. The Federal Bureau of Investigation, or the FBI

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2014 Nov 11-12	11	47	27	8	7
2013 May 20-21	10	45	27	12	7
2009 Jul 10-12	10	48	27	7	8
2003 Sep 8-10	10	43	31	12	4

Q.1 (RATINGS OF FEDERAL AGENCIES) CONTINUED

E. The Central Intelligence Agency, or the CIA

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2014 Nov 11-12	8	41	28	11	12
2013 May 20-21	8	32	35	13	11
2009 Jul 10-12	10	37	29	13	12
2003 Sep 8-10	9	36	35	13	7

F. The Internal Revenue Service, or the IRS

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2014 Nov 11-12	7	34	29	27	3
2013 May 20-21	6	21	29	42	3
2009 Jul 10-12	5	35	36	20	5
2003 Sep 8-10	6	38	38	15	3

G. The Environmental Protection Agency, or EPA

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2014 Nov 11-12	9	35	32	20	5
2013 May 20-21	5	36	33	21	5
2009 Jul 10-12	5	37	33	21	4
2003 Sep 8-10	6	33	38	20	3

H. The Centers for Disease Control and Prevention, or the CDC

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2014 Nov 11-12	12	38	30	16	4
2013 May 20-21	11	49	27	8	6
2009 Jul 10-12	11	50	24	10	5
2003 Sep 8-10	18	48	25	6	3

I. The Food and Drug Administration, or FDA

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2014 Nov 11-12	8	37	34	19	3
2013 May 20-21	6	39	32	21	3
2009 Jul 10-12	5	33	37	22	3

J. The Veterans Administration, or VA

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2014 Nov 11-12	5	24	29	35	7

Q.1 (RATINGS OF FEDERAL AGENCIES) CONTINUED

K. The U.S. Postal Service

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2014 Nov 11-12	22	50	20	8	1

L. The Federal Emergency Management Agency, or FEMA

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2014 Nov 11-12	7	40	31	14	8

M. The Secret Service

	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>No opinion</u>
2014 Nov 11-12	9	34	30	16	11