

**GALLUP NEWS SERVICE**

**GALLUP POLL SOCIAL SERIES: WORK AND EDUCATION**

-- FINAL TOPLINE --

Timberline: 937008  
IS: 786  
Princeton Job #: 16-08-012

Jeff Jones, Lydia Saad  
August 3-7, 2016

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**Results are based on telephone interviews conducted August 3-7, 2016 with a random sample of –1,032—adults, aged 18+, living in all 50 U.S. states and the District of Columbia. For results based on this sample of national adults, the margin of sampling error is  $\pm 4$  percentage points at the 95% confidence level.**

**For results based on the sample of –521—adults who are employed full- or part-time, the maximum margin of sampling error is  $\pm 6$  percentage points.**

**For results based on the sample of –254—parents with children in Kindergarten through Grade 12, the maximum margin of sampling error is  $\pm 8$  percentage points.**

**Interviews are conducted with respondents on landline telephones and cellular phones, with interviews conducted in Spanish for respondents who are primarily Spanish-speaking. Each sample of national adults includes a minimum quota of 60% cell phone respondents and 40% landline respondents, with additional minimum quotas by region. Landline and cell phone telephone numbers are selected using random digit dial methods. Landline respondents are chosen at random within each household on the basis of which member has the next birthday.**

**Samples are weighted to correct for unequal selection probability, non-response, and double coverage of landline and cell users in the two sampling frames. They are also weighted to match the national demographics of gender, age, race, Hispanic ethnicity, education, region, population density, and phone status (cell phone-only/landline only/both and cell phone mostly). Demographic weighting targets are based on the March 2015 Current Population Survey figures for the aged 18 and older U.S. population. Phone status targets are based on the July-December 2015 National Health Interview Survey. Population density targets are based on the 2010 census. All reported margins of sampling error include the computed design effects for weighting.**

**In addition to sampling error, question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of public opinion polls.**

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15. *(Asked of adults who are employed full or part-time)* Now I'll read a list of job characteristics. For each, please tell me how satisfied or dissatisfied you are with your current job in this regard. First, are you completely satisfied, somewhat satisfied, somewhat dissatisfied, or completely dissatisfied with [RANDOM ORDER]?

**BASED ON --521-- ADULTS EMPLOYED FULL OR PART-TIME**

|   | Completely<br>satisfied | Somewhat<br>satisfied | Total<br>satisfied |
|---|-------------------------|-----------------------|--------------------|
| <i>2016 Aug 3-7</i>   |                         |                       |                    |
| <i>(sorted by "completely satisfied")</i>                         |                         |                       |                    |
| The physical safety conditions of your workplace                  | 76                      | 17                    | 93                 |
| Your relations with coworkers                                     | 71                      | 23                    | 94                 |
| The flexibility of your hours                                     | 67                      | 23                    | 90                 |
| Your job security   | 65                      | 22                    | 87                 |
| Your boss or immediate supervisor                                 | 61                      | 23                    | 84                 |
| The amount of work that is required of you                        | 58                      | 28                    | 86                 |
| The amount of vacation time you receive                           | 56                      | 24                    | 80                 |
| The recognition you receive at work for your work accomplishments | 55                      | 30                    | 85                 |
| The retirement plan your employer offers                          | 44                      | 24                    | 68                 |
| Your chances for promotion  | 43                      | 29                    | 72                 |
| The amount of money you earn                                      | 41                      | 35                    | 76                 |
| The health insurance benefits your employer offers                | 37                      | 28                    | 65                 |
| The amount of on-the-job stress in your job                       | 34                      | 36                    | 70                 |

*Q.15 continued on next page*

## Q.15 (SATISFACTION WITH JOB ASPECTS) CONTINUED

### FULL TRENDS: JOB SATISFACTION

#### A. Your job security

|                | <u>Completely<br/>satisfied</u> | <u>Somewhat<br/>satisfied</u> | <u>Somewhat<br/>dissatisfied</u> | <u>Completely<br/>dissatisfied</u> | <u>Not<br/>applicable<br/>(vol.)</u> | <u>No<br/>opinion</u> |
|----------------|---------------------------------|-------------------------------|----------------------------------|------------------------------------|--------------------------------------|-----------------------|
| 2016 Aug 3-7   | 65                              | 22                            | 7                                | 5                                  | *                                    | *                     |
| 2015 Aug 5-9   | 57                              | 27                            | 9                                | 7                                  | *                                    | 1                     |
| 2014 Aug 7-10  | 58                              | 31                            | 6                                | 3                                  | 1                                    | *                     |
| 2013 Aug 7-11  | 51                              | 31                            | 11                               | 6                                  | 1                                    | 1                     |
| 2012 Aug 9-12  | 49                              | 34                            | 10                               | 5                                  | 1                                    | *                     |
| 2011 Aug 11-14 | 49                              | 33                            | 10                               | 8                                  | *                                    | --                    |
| 2010 Aug 5-8   | 51                              | 33                            | 7                                | 7                                  | 1                                    | --                    |
| 2009 Aug 6-9   | 50                              | 30                            | 10                               | 8                                  | 1                                    | *                     |
| 2008 Aug 7-10  | 55                              | 31                            | 8                                | 5                                  | *                                    | 1                     |
| 2007 Aug 13-16 | 56                              | 31                            | 6                                | 6                                  | 1                                    | *                     |
| 2006 Aug 7-10  | 55                              | 29                            | 10                               | 5                                  | 1                                    | *                     |
| 2005 Aug 8-11  | 52                              | 31                            | 9                                | 7                                  | 1                                    | *                     |
| 2004 Aug 9-11  | 54                              | 28                            | 11                               | 6                                  | 1                                    | *                     |
| 2003 Aug 4-6   | 48                              | 35                            | 7                                | 8                                  | 1                                    | 1                     |
| 2002 Aug 5-8   | 55                              | 30                            | 7                                | 7                                  | *                                    | 1                     |
| 2001 Aug 16-19 | 54                              | 30                            | 8                                | 7                                  | 1                                    | *                     |
| 1999 Aug 24-26 | 48                              | 33                            | 11                               | 7                                  | 1                                    | *                     |
| 1993 May 10-12 | 46                              | 33                            | 9                                | 11                                 | --                                   | 1                     |

#### B. The amount of vacation time you receive

|                | <u>Completely<br/>satisfied</u> | <u>Somewhat<br/>satisfied</u> | <u>Somewhat<br/>dissatisfied</u> | <u>Completely<br/>dissatisfied</u> | <u>Not<br/>applicable<br/>(vol.)</u> | <u>No<br/>opinion</u> |
|----------------|---------------------------------|-------------------------------|----------------------------------|------------------------------------|--------------------------------------|-----------------------|
| 2016 Aug 3-7   | 56                              | 24                            | 8                                | 8                                  | 3                                    | *                     |
| 2015 Aug 5-9   | 57                              | 20                            | 11                               | 9                                  | 3                                    | *                     |
| 2014 Aug 7-10  | 59                              | 22                            | 7                                | 7                                  | 5                                    | *                     |
| 2013 Aug 7-11  | 54                              | 22                            | 9                                | 10                                 | 3                                    | 1                     |
| 2012 Aug 9-12  | 54                              | 20                            | 10                               | 10                                 | 5                                    | *                     |
| 2011 Aug 11-14 | 54                              | 21                            | 10                               | 10                                 | 3                                    | 1                     |
| 2010 Aug 5-8   | 60                              | 19                            | 9                                | 8                                  | 4                                    | --                    |
| 2009 Aug 6-9   | 56                              | 20                            | 9                                | 10                                 | 4                                    | *                     |
| 2008 Aug 7-10  | 51                              | 27                            | 10                               | 8                                  | 3                                    | 1                     |
| 2007 Aug 13-16 | 55                              | 24                            | 7                                | 9                                  | 5                                    | *                     |
| 2006 Aug 7-10  | 54                              | 27                            | 7                                | 8                                  | 4                                    | *                     |
| 2005 Aug 8-11  | 47                              | 28                            | 11                               | 11                                 | 1                                    | *                     |
| 2004 Aug 9-11  | 52                              | 27                            | 9                                | 8                                  | 4                                    | *                     |
| 2003 Aug 4-6   | 53                              | 26                            | 9                                | 8                                  | 2                                    | 2                     |
| 2002 Aug 5-8   | 50                              | 25                            | 11                               | 11                                 | 3                                    | *                     |
| 2001 Aug 16-19 | 52                              | 25                            | 9                                | 9                                  | 5                                    | *                     |
| 1999 Aug 24-26 | 50                              | 30                            | 9                                | 9                                  | 2                                    | --                    |
| 1993 May 10-12 | 50                              | 22                            | 13                               | 13                                 | --                                   | 2                     |

**Q.15 (SATISFACTION WITH JOB ASPECTS) CONTINUED**

**C. The amount of on-the-job stress in your job**

|                | <u>Completely satisfied</u> | <u>Somewhat satisfied</u> | <u>Somewhat dissatisfied</u> | <u>Completely dissatisfied</u> | <u>Not applicable (vol.)</u> | <u>No opinion</u> |
|----------------|-----------------------------|---------------------------|------------------------------|--------------------------------|------------------------------|-------------------|
| 2016 Aug 3-7   | 34                          | 36                        | 19                           | 10                             | 1                            | *                 |
| 2015 Aug 5-9   | 28                          | 35                        | 19                           | 14                             | 2                            | 1                 |
| 2014 Aug 7-10  | 27                          | 42                        | 18                           | 10                             | 1                            | 1                 |
| 2013 Aug 7-11  | 28                          | 39                        | 20                           | 11                             | 1                            | 2                 |
| 2012 Aug 9-12  | 29                          | 37                        | 20                           | 13                             | 1                            | 1                 |
| 2011 Aug 11-14 | 28                          | 38                        | 21                           | 13                             | *                            | *                 |
| 2010 Aug 5-8   | 26                          | 42                        | 19                           | 13                             | 1                            | *                 |
| 2009 Aug 6-9   | 28                          | 41                        | 21                           | 9                              | 1                            | *                 |
| 2008 Aug 7-10  | 27                          | 42                        | 21                           | 7                              | 2                            | 1                 |
| 2007 Aug 13-16 | 32                          | 43                        | 14                           | 9                              | 2                            | *                 |
| 2006 Aug 7-10  | 22                          | 43                        | 22                           | 9                              | 3                            | 1                 |
| 2005 Aug 8-11  | 27                          | 36                        | 25                           | 10                             | 1                            | 1                 |
| 2004 Aug 9-11  | 27                          | 37                        | 24                           | 10                             | 1                            | 1                 |
| 2003 Aug 4-6   | 26                          | 36                        | 23                           | 11                             | 3                            | 1                 |
| 2002 Aug 5-8   | 20                          | 46                        | 18                           | 13                             | 3                            | *                 |
| 2001 Aug 16-19 | 22                          | 40                        | 23                           | 13                             | 2                            | *                 |
| 1999 Aug 24-26 | 21                          | 44                        | 22                           | 12                             | 1                            | *                 |
| 1993 May 10-12 | 24                          | 36                        | 25                           | 14                             | --                           | 1                 |

**D. The amount of work that is required of you**

|                | <u>Completely satisfied</u> | <u>Somewhat satisfied</u> | <u>Somewhat dissatisfied</u> | <u>Completely dissatisfied</u> | <u>Not applicable (vol.)</u> | <u>No opinion</u> |
|----------------|-----------------------------|---------------------------|------------------------------|--------------------------------|------------------------------|-------------------|
| 2016 Aug 3-7   | 58                          | 28                        | 9                            | 4                              | *                            | 1                 |
| 2015 Aug 5-9   | 53                          | 29                        | 10                           | 6                              | *                            | 1                 |
| 2014 Aug 7-10  | 56                          | 29                        | 11                           | 2                              | *                            | 1                 |
| 2013 Aug 7-11  | 51                          | 34                        | 9                            | 4                              | 1                            | *                 |
| 2012 Aug 9-12  | 49                          | 32                        | 13                           | 6                              | *                            | *                 |
| 2011 Aug 11-14 | 53                          | 30                        | 10                           | 7                              | *                            | *                 |
| 2010 Aug 5-8   | 55                          | 30                        | 9                            | 6                              | *                            | *                 |
| 2009 Aug 6-9   | 54                          | 30                        | 8                            | 7                              | *                            | *                 |
| 2008 Aug 7-10  | 50                          | 37                        | 10                           | 3                              | *                            | *                 |
| 2007 Aug 13-16 | 54                          | 34                        | 7                            | 4                              | 1                            | *                 |
| 2006 Aug 7-10  | 52                          | 36                        | 8                            | 4                              | *                            | *                 |
| 2005 Aug 8-11  | 49                          | 36                        | 11                           | 4                              | *                            | --                |
| 2004 Aug 9-11  | 53                          | 33                        | 10                           | 4                              | *                            | --                |
| 2003 Aug 4-6   | 50                          | 31                        | 13                           | 6                              | *                            | *                 |
| 2002 Aug 5-8   | 51                          | 36                        | 9                            | 4                              | *                            | --                |
| 2001 Aug 16-19 | 47                          | 35                        | 13                           | 5                              | *                            | *                 |
| 1999 Aug 24-26 | 46                          | 35                        | 12                           | 6                              | 1                            | *                 |
| 1993 May 10-12 | 47                          | 35                        | 13                           | 5                              | --                           | *                 |

**Q.15 (SATISFACTION WITH JOB ASPECTS) CONTINUED**

**E. Your chances for promotion**

|                | <u>Completely satisfied</u> | <u>Somewhat satisfied</u> | <u>Somewhat dissatisfied</u> | <u>Completely dissatisfied</u> | <u>Not applicable (vol.)</u> | <u>No opinion</u> |
|----------------|-----------------------------|---------------------------|------------------------------|--------------------------------|------------------------------|-------------------|
| 2016 Aug 3-7   | 43                          | 29                        | 9                            | 9                              | 9                            | 1                 |
| 2015 Aug 5-9   | 35                          | 36                        | 10                           | 12                             | 6                            | 1                 |
| 2014 Aug 7-10  | 38                          | 30                        | 12                           | 11                             | 7                            | 1                 |
| 2013 Aug 7-11  | 38                          | 27                        | 13                           | 13                             | 8                            | 1                 |
| 2012 Aug 9-12  | 33                          | 31                        | 12                           | 11                             | 12                           | 1                 |
| 2011 Aug 11-14 | 39                          | 26                        | 12                           | 14                             | 10                           | *                 |
| 2010 Aug 5-8   | 40                          | 28                        | 10                           | 11                             | 10                           | 1                 |
| 2009 Aug 6-9   | 40                          | 26                        | 13                           | 9                              | 12                           | *                 |
| 2008 Aug 7-10  | 35                          | 33                        | 12                           | 7                              | 12                           | 1                 |
| 2007 Aug 13-16 | 39                          | 29                        | 11                           | 10                             | 11                           | *                 |
| 2006 Aug 7-10  | 37                          | 25                        | 15                           | 11                             | 11                           | 1                 |
| 2005 Aug 8-11  | 28                          | 32                        | 18                           | 8                              | 14                           | *                 |
| 2004 Aug 9-11  | 40                          | 30                        | 11                           | 9                              | 10                           | *                 |
| 2003 Aug 4-6   | 35                          | 27                        | 15                           | 13                             | 10                           | *                 |
| 2002 Aug 5-8   | 35                          | 30                        | 14                           | 11                             | 10                           | *                 |
| 2001 Aug 16-19 | 32                          | 30                        | 13                           | 12                             | 12                           | 1                 |
| 1999 Aug 24-26 | 32                          | 32                        | 15                           | 12                             | 9                            | *                 |

**F. The flexibility of your hours**

|                | <u>Completely satisfied</u> | <u>Somewhat satisfied</u> | <u>Somewhat dissatisfied</u> | <u>Completely dissatisfied</u> | <u>Not applicable (vol.)</u> | <u>No opinion</u> |
|----------------|-----------------------------|---------------------------|------------------------------|--------------------------------|------------------------------|-------------------|
| 2016 Aug 3-7   | 67                          | 23                        | 6                            | 4                              | *                            | *                 |
| 2015 Aug 5-9   | 58                          | 25                        | 9                            | 7                              | *                            | 2                 |
| 2014 Aug 7-10  | 63                          | 27                        | 6                            | 4                              | *                            | *                 |
| 2013 Aug 7-11  | 64                          | 23                        | 7                            | 5                              | *                            | 1                 |
| 2012 Aug 9-12  | 60                          | 26                        | 10                           | 5                              | *                            | --                |
| 2011 Aug 11-14 | 63                          | 24                        | 7                            | 5                              | *                            | 1                 |
| 2010 Aug 5-8   | 64                          | 22                        | 8                            | 5                              | 1                            | *                 |
| 2009 Aug 6-9   | 65                          | 21                        | 7                            | 5                              | 1                            | *                 |
| 2008 Aug 7-10  | 61                          | 26                        | 7                            | 5                              | 1                            | --                |
| 2007 Aug 13-16 | 68                          | 22                        | 5                            | 4                              | 1                            | *                 |
| 2006 Aug 7-10  | 60                          | 28                        | 8                            | 3                              | 1                            | --                |
| 2005 Aug 8-11  | 62                          | 23                        | 8                            | 6                              | 1                            | --                |
| 2004 Aug 9-11  | 62                          | 24                        | 7                            | 5                              | 1                            | 1                 |
| 2003 Aug 4-6   | 61                          | 25                        | 9                            | 4                              | *                            | 1                 |
| 2002 Aug 5-8   | 63                          | 27                        | 8                            | 2                              | *                            | --                |
| 2001 Aug 16-19 | 57                          | 28                        | 9                            | 5                              | 1                            | *                 |
| 1999 Aug 24-26 | 56                          | 31                        | 8                            | 5                              | *                            | --                |

## Q.15 (SATISFACTION WITH JOB ASPECTS) CONTINUED

### G. The health insurance benefits your employer offers

|                | Completely<br><u>satisfied</u> | Somewhat<br><u>satisfied</u> | Somewhat<br><u>dissatisfied</u> | Completely<br><u>dissatisfied</u> | Not<br>applicable<br>(vol.) | No<br><u>opinion</u> |
|----------------|--------------------------------|------------------------------|---------------------------------|-----------------------------------|-----------------------------|----------------------|
| 2016 Aug 3-7   | 37                             | 28                           | 10                              | 14                                | 11                          | 1                    |
| 2015 Aug 5-9   | 40                             | 26                           | 12                              | 14                                | 8                           | 1                    |
| 2014 Aug 7-10  | 39                             | 22                           | 12                              | 12                                | 13                          | 2                    |
| 2013 Aug 7-11  | 35                             | 25                           | 11                              | 19                                | 9                           | 1                    |
| 2012 Aug 9-12  | 35                             | 22                           | 13                              | 18                                | 10                          | 1                    |
| 2011 Aug 11-14 | 35                             | 23                           | 12                              | 18                                | 10                          | 2                    |
| 2010 Aug 5-8   | 39                             | 26                           | 9                               | 15                                | 10                          | 1                    |
| 2009 Aug 6-9   | 43                             | 24                           | 8                               | 15                                | 10                          | *                    |
| 2008 Aug 7-10  | 40                             | 28                           | 8                               | 11                                | 13                          | *                    |
| 2007 Aug 13-16 | 36                             | 28                           | 10                              | 13                                | 12                          | 1                    |
| 2006 Aug 7-10  | 31                             | 27                           | 13                              | 13                                | 15                          | 1                    |
| 2005 Aug 8-11  | 27                             | 33                           | 11                              | 16                                | 13                          | *                    |
| 2004 Aug 9-11  | 39                             | 26                           | 9                               | 14                                | 12                          | *                    |
| 2003 Aug 4-6   | 34                             | 34                           | 11                              | 11                                | 9                           | 1                    |
| 2002 Aug 5-8   | 36                             | 28                           | 12                              | 14                                | 10                          | *                    |
| 2001 Aug 16-19 | 36                             | 27                           | 11                              | 15                                | 11                          | *                    |
| 1999 Aug 24-26 | 33                             | 30                           | 14                              | 14                                | 9                           | *                    |

### H. The retirement plan your employer offers

|                | Completely<br><u>satisfied</u> | Somewhat<br><u>satisfied</u> | Somewhat<br><u>dissatisfied</u> | Completely<br><u>dissatisfied</u> | Not<br>applicable<br>(vol.) | No<br><u>opinion</u> |
|----------------|--------------------------------|------------------------------|---------------------------------|-----------------------------------|-----------------------------|----------------------|
| 2016 Aug 3-7   | 44                             | 24                           | 7                               | 14                                | 10                          | 2                    |
| 2015 Aug 5-9   | 35                             | 27                           | 12                              | 15                                | 9                           | 2                    |
| 2014 Aug 7-10  | 36                             | 27                           | 10                              | 13                                | 13                          | *                    |
| 2013 Aug 7-11  | 33                             | 28                           | 11                              | 17                                | 10                          | 2                    |
| 2012 Aug 9-12  | 33                             | 26                           | 11                              | 16                                | 12                          | 2                    |
| 2011 Aug 11-14 | 34                             | 26                           | 8                               | 20                                | 10                          | 2                    |
| 2010 Aug 5-8   | 33                             | 30                           | 11                              | 14                                | 11                          | 1                    |
| 2009 Aug 6-9   | 35                             | 26                           | 9                               | 19                                | 12                          | *                    |
| 2008 Aug 7-10  | 34                             | 26                           | 11                              | 14                                | 13                          | 2                    |
| 2007 Aug 13-16 | 32                             | 30                           | 9                               | 14                                | 13                          | 2                    |
| 2006 Aug 7-10  | 31                             | 31                           | 12                              | 11                                | 14                          | 1                    |
| 2005 Aug 8-11  | 27                             | 31                           | 9                               | 18                                | 14                          | 1                    |
| 2004 Aug 9-11  | 36                             | 28                           | 10                              | 13                                | 12                          | 1                    |
| 2003 Aug 4-6   | 35                             | 31                           | 9                               | 14                                | 10                          | 1                    |
| 2002 Aug 5-8   | 29                             | 33                           | 10                              | 16                                | 11                          | 1                    |
| 2001 Aug 16-19 | 31                             | 34                           | 8                               | 16                                | 10                          | 1                    |
| 1999 Aug 24-26 | 31                             | 30                           | 10                              | 19                                | 9                           | 1                    |

**Q.15 (SATISFACTION WITH JOB ASPECTS) CONTINUED**

**I. The recognition you receive at work for your work accomplishments**

|                | <u>Completely satisfied</u> | <u>Somewhat satisfied</u> | <u>Somewhat dissatisfied</u> | <u>Completely dissatisfied</u> | <u>Not applicable (vol.)</u> | <u>No opinion</u> |
|----------------|-----------------------------|---------------------------|------------------------------|--------------------------------|------------------------------|-------------------|
| 2016 Aug 3-7   | 55                          | 30                        | 9                            | 5                              | 2                            | *                 |
| 2015 Aug 5-9   | 45                          | 31                        | 10                           | 12                             | 1                            | 1                 |
| 2014 Aug 7-10  | 53                          | 30                        | 9                            | 7                              | 1                            | *                 |
| 2013 Aug 7-11  | 48                          | 30                        | 13                           | 8                              | 2                            | 1                 |
| 2012 Aug 9-12  | 46                          | 34                        | 10                           | 7                              | 2                            | 1                 |
| 2011 Aug 11-14 | 47                          | 31                        | 13                           | 6                              | 2                            | 1                 |
| 2010 Aug 5-8   | 49                          | 30                        | 10                           | 9                              | 2                            | *                 |
| 2009 Aug 6-9   | 50                          | 30                        | 12                           | 6                              | 2                            | *                 |
| 2008 Aug 7-10  | 45                          | 35                        | 12                           | 5                              | 2                            | 1                 |
| 2007 Aug 13-16 | 47                          | 34                        | 10                           | 7                              | 1                            | 1                 |
| 2006 Aug 7-10  | 47                          | 33                        | 10                           | 8                              | 2                            | *                 |
| 2005 Aug 8-11  | 41                          | 34                        | 14                           | 10                             | 1                            | --                |
| 2004 Aug 9-11  | 48                          | 35                        | 9                            | 7                              | 1                            | *                 |
| 2003 Aug 4-6   | 41                          | 38                        | 12                           | 8                              | 1                            | *                 |
| 2002 Aug 5-8   | 46                          | 33                        | 13                           | 7                              | 1                            | --                |
| 2001 Aug 16-19 | 39                          | 36                        | 13                           | 10                             | 2                            | *                 |
| 1999 Aug 24-26 | 38                          | 35                        | 14                           | 11                             | 2                            | *                 |

**J. The amount of money you earn**

|                | <u>Completely satisfied</u> | <u>Somewhat satisfied</u> | <u>Somewhat dissatisfied</u> | <u>Completely dissatisfied</u> | <u>Not applicable (vol.)</u> | <u>No opinion</u> |
|----------------|-----------------------------|---------------------------|------------------------------|--------------------------------|------------------------------|-------------------|
| 2016 Aug 3-7   | 41                          | 35                        | 13                           | 10                             | 1                            | *                 |
| 2015 Aug 5-9   | 33                          | 36                        | 18                           | 12                             | *                            | 1                 |
| 2014 Aug 7-10  | 31                          | 44                        | 15                           | 10                             | --                           | *                 |
| 2013 Aug 7-11  | 29                          | 40                        | 16                           | 14                             | 1                            | *                 |
| 2012 Aug 9-12  | 30                          | 41                        | 19                           | 9                              | --                           | *                 |
| 2011 Aug 11-14 | 29                          | 41                        | 16                           | 14                             | *                            | --                |
| 2010 Aug 5-8   | 31                          | 43                        | 15                           | 11                             | *                            | --                |
| 2009 Aug 6-9   | 26                          | 45                        | 14                           | 14                             | *                            | --                |
| 2008 Aug 7-10  | 28                          | 45                        | 17                           | 10                             | *                            | *                 |
| 2007 Aug 13-16 | 29                          | 46                        | 15                           | 10                             | --                           | *                 |
| 2006 Aug 7-10  | 31                          | 44                        | 15                           | 9                              | --                           | 1                 |
| 2005 Aug 8-11  | 25                          | 46                        | 19                           | 10                             | *                            | *                 |
| 2004 Aug 9-11  | 28                          | 46                        | 16                           | 10                             | --                           | *                 |
| 2003 Aug 4-6   | 28                          | 46                        | 17                           | 8                              | *                            | 1                 |
| 2002 Aug 5-8   | 27                          | 43                        | 18                           | 12                             | *                            | *                 |
| 2001 Aug 16-19 | 24                          | 46                        | 18                           | 12                             | *                            | *                 |
| 1999 Aug 24-26 | 23                          | 47                        | 16                           | 14                             | *                            | *                 |

**Q.15 (SATISFACTION WITH JOB ASPECTS) CONTINUED**

**K. Your boss or immediate supervisor**

|                | <u>Completely satisfied</u> | <u>Somewhat satisfied</u> | <u>Somewhat dissatisfied</u> | <u>Completely dissatisfied</u> | <u>Not applicable (vol.)</u> | <u>No opinion</u> |
|----------------|-----------------------------|---------------------------|------------------------------|--------------------------------|------------------------------|-------------------|
| 2016 Aug 3-7   | 61                          | 23                        | 5                            | 3                              | 6                            | *                 |
| 2015 Aug 5-9   | 54                          | 29                        | 6                            | 5                              | 4                            | 1                 |
| 2014 Aug 7-10  | 60                          | 27                        | 6                            | 2                              | 4                            | 1                 |
| 2013 Aug 7-11  | 56                          | 26                        | 7                            | 4                              | 6                            | 1                 |
| 2012 Aug 9-12  | 54                          | 28                        | 7                            | 4                              | 6                            | 1                 |
| 2011 Aug 11-14 | 58                          | 23                        | 5                            | 7                              | 6                            | 1                 |
| 2010 Aug 5-8   | 58                          | 27                        | 5                            | 4                              | 6                            | *                 |
| 2009 Aug 6-9   | 56                          | 25                        | 6                            | 4                              | 8                            | *                 |
| 2008 Aug 7-10  | 53                          | 26                        | 8                            | 5                              | 7                            | 1                 |
| 2007 Aug 13-16 | 60                          | 24                        | 5                            | 4                              | 7                            | --                |
| 2006 Aug 7-10  | 55                          | 29                        | 6                            | 4                              | 6                            | *                 |
| 2005 Aug 8-11  | 50                          | 30                        | 10                           | 5                              | 5                            | *                 |
| 2004 Aug 9-11  | 60                          | 24                        | 6                            | 4                              | 6                            | *                 |
| 2003 Aug 4-6   | 54                          | 28                        | 9                            | 5                              | 4                            | *                 |
| 2002 Aug 5-8   | 56                          | 28                        | 7                            | 5                              | 4                            | *                 |
| 2001 Aug 16-19 | 51                          | 29                        | 8                            | 6                              | 5                            | 1                 |
| 1999 Aug 24-26 | 47                          | 35                        | 7                            | 4                              | 7                            | *                 |

**L. The physical safety conditions of your workplace**

|                | <u>Completely satisfied</u> | <u>Somewhat satisfied</u> | <u>Somewhat dissatisfied</u> | <u>Completely dissatisfied</u> | <u>Not applicable (vol.)</u> | <u>No opinion</u> |
|----------------|-----------------------------|---------------------------|------------------------------|--------------------------------|------------------------------|-------------------|
| 2016 Aug 3-7   | 76                          | 17                        | 4                            | 2                              | 1                            | *                 |
| 2015 Aug 5-9   | 70                          | 20                        | 6                            | 3                              | 1                            | 1                 |
| 2014 Aug 7-10  | 74                          | 19                        | 6                            | 1                              | 1                            | *                 |
| 2013 Aug 7-11  | 70                          | 21                        | 5                            | 2                              | 1                            | 1                 |
| 2012 Aug 9-12  | 73                          | 19                        | 5                            | 3                              | 1                            | --                |
| 2011 Aug 11-14 | 72                          | 19                        | 6                            | 3                              | 1                            | --                |
| 2010 Aug 5-8   | 78                          | 15                        | 3                            | 3                              | 1                            | *                 |
| 2009 Aug 6-9   | 76                          | 19                        | 3                            | 2                              | *                            | *                 |
| 2008 Aug 7-10  | 73                          | 21                        | 3                            | 2                              | 1                            | *                 |
| 2007 Aug 13-16 | 73                          | 19                        | 6                            | 2                              | *                            | *                 |
| 2006 Aug 7-10  | 67                          | 23                        | 6                            | 3                              | 1                            | --                |
| 2005 Aug 8-11  | 68                          | 22                        | 8                            | 2                              | *                            | --                |
| 2004 Aug 9-11  | 73                          | 19                        | 5                            | 2                              | *                            | 1                 |
| 2003 Aug 4-6   | 69                          | 23                        | 5                            | 2                              | *                            | 1                 |
| 2002 Aug 5-8   | 69                          | 23                        | 5                            | 2                              | 1                            | --                |
| 2001 Aug 16-19 | 65                          | 25                        | 6                            | 3                              | 1                            | *                 |
| 1999 Aug 24-26 | 63                          | 28                        | 5                            | 3                              | 1                            | *                 |



**Q.15 (SATISFACTION WITH JOB ASPECTS) CONTINUED**

**M. Your relations with coworkers**

|                | <u>Completely<br/>satisfied</u> | <u>Somewhat<br/>satisfied</u> | <u>Somewhat<br/>dissatisfied</u> | <u>Completely<br/>dissatisfied</u> | <u>Not<br/>applicable<br/>(vol.)</u> | <u>No<br/>opinion</u> |
|----------------|---------------------------------|-------------------------------|----------------------------------|------------------------------------|--------------------------------------|-----------------------|
| 2016 Aug 3-7   | 71                              | 23                            | 2                                | 1                                  | 3                                    | --                    |
| 2015 Aug 5-9   | 72                              | 20                            | 3                                | 1                                  | 3                                    | 1                     |
| 2014 Aug 7-10  | 71                              | 24                            | 1                                | 1                                  | 3                                    | *                     |
| 2013 Aug 7-11  | 70                              | 24                            | 2                                | 1                                  | 3                                    | *                     |
| 2012 Aug 9-12  | 69                              | 25                            | 2                                | 3                                  | 1                                    | 1                     |
| 2011 Aug 11-14 | 68                              | 24                            | 2                                | 2                                  | 3                                    | 1                     |
| 2010 Aug 5-8   | 70                              | 24                            | 2                                | 1                                  | 2                                    | *                     |
| 2009 Aug 6-9   | 69                              | 24                            | 2                                | 1                                  | 4                                    | *                     |
| 2008 Aug 7-10  | 69                              | 27                            | 1                                | *                                  | 3                                    | *                     |
| 2007 Aug 13-16 | 74                              | 20                            | 1                                | 1                                  | 4                                    | *                     |
| 2006 Aug 7-10  | 67                              | 26                            | 2                                | 1                                  | 4                                    | *                     |
| 2005 Aug 8-11  | 69                              | 25                            | 3                                | *                                  | 3                                    | *                     |
| 2004 Aug 9-11  | 74                              | 22                            | 2                                | --                                 | 1                                    | 1                     |
| 2003 Aug 4-6   | 68                              | 29                            | 1                                | 1                                  | 1                                    | *                     |
| 2002 Aug 5-8   | 66                              | 28                            | 2                                | 2                                  | 2                                    | --                    |
| 2001 Aug 16-19 | 64                              | 28                            | 3                                | 2                                  | 3                                    | --                    |
| 1999 Aug 24-26 | 67                              | 27                            | 2                                | 1                                  | 3                                    | --                    |