GALLUP NEWS SERVICE

GALLUP POLL SOCIAL SERIES: HEALTH AND HEALTHCARE

-- FINAL TOPLINE --

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Results are based on telephone interviews conducted November 9-13, 2016 with a random sample of -1,019 adults, aged 18+, living in all 50 U.S. states and the District of Columbia. For results based on this sample of national adults, the margin of sampling error is ± 4 percentage points at the 95% confidence level.

For results based on the sample of -530— men, the margin of sampling error is ± 5 percentage points.

For results based on the sample of -489— women, the margin of sampling error is ± 5 percentage points.

Interviews are conducted with respondents on landline telephones and cellular phones, with interviews conducted in Spanish for respondents who are primarily Spanish-speaking. Each sample of national adults includes a minimum quota of 60% cell phone respondents and 40% landline respondents, with additional minimum quotas by region. Landline and cell phone telephone numbers are selected using random digit dial methods. Gallup obtained sample for this study from Survey Sampling International. Landline respondents are chosen at random within each household on the basis of which member has the next birthday.

Samples are weighted to correct for unequal selection probability, non-response, and double coverage of landline and cell users in the two sampling frames. They are also weighted to match the national demographics of gender, age, race, Hispanic ethnicity, education, region, population density, and phone status (cell phone-only/landline only/both and cell phone mostly). Demographic weighting targets are based on the March 2015 Current Population Survey figures for the aged 18 and older U.S. population. Phone status targets are based on the July-December 2015 National Health Interview Survey. Population density targets are based on the 2010 census. All reported margins of sampling error include the computed design effects for weighting.

In addition to sampling error, question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of public opinion polls. For questions about how this survey was conducted, please contact galluphelp@gallup.com.

Now thinking about health care in the country as a whole,

8. Overall, how would you rate -- [ROTATED] -- as excellent, good, only fair, or poor?

A. The quality of health care in this country

					No	Excellent/
	<u>Excellent</u>	<u>Good</u>	<u>Only fair</u>	<u>Poor</u>	<u>opinion</u>	<u>Good</u>
2016 Nov 9-13	16	39	31	13	2	55
2015 Nov 4-8	15	38	33	13	1	53
2014 Nov 6-9	18	36	31	14	1	54
2013 Nov 7-10	18	36	30	15	1	54
2012 Nov 15-18	21	41	27	11	*	62
2011 Nov 3-6	20	39	29	11	1	59
2010 Nov 4-7	21	41	26	11	1	62
2009 Nov 5-8	21	37	26	14	1	58
2008 Nov 13-16	17	40	30	12	2	57
2007 Nov 11-14	17	37	29	16	*	54
2006 Nov 9-12	16	37	32	14	1	53
2005 Nov 7-10	16	37	33	14	*	53
2004 Nov 7-10	20	39	28	12	1	59
2003 Nov 3-5	18	42	28	12	*	60
2002 Nov 11-14	14	41	32	12	1	55
2001 Nov 8-11	15	38	34	12	1	53

B. Health care coverage in this country

	Excellent	Good	Only fair	Poor	No opinion	Excellent/ Good
	Excellent	<u>000u</u>	<u>Only fair</u>	<u>F001</u>	opinion	<u>600a</u>
2016 Nov 9-13	5	28	37	28	2	33
2015 Nov 4-8	6	27	41	26	1	33
2014 Nov 6-9	7	31	35	26	1	38
2013 Nov 7-10	6	26	38	28	2	32
2012 Nov 15-18	5	36	37	21	1	41
2011 Nov 3-6	6	27	41	24	2	33
2010 Nov 4-7	7	32	37	23	1	39
2009 Nov 5-8	8	30	32	28	1	38
2008 Nov 13-16	4	22	42	30	1	26
2007 Nov 11-14	6	21	41	31	1	27
2006 Nov 9-12	6	19	41	33	1	25
2005 Nov 7-10	2	19	43	35	1	21
2004 Nov 7-10	4	26	41	29	*	30
2003 Nov 3-5	5	23	42	29	1	28
2002 Nov 11-14	4	26	41	27	2	30
2001 Nov 8-11	5	25	43	26	1	30

Thinking again about health care in the country as a whole,

11. Are you generally satisfied or dissatisfied with the total cost of health care in this country?

	Satisfied	Dissatisfied	No opinion
2016 Nov 9-13	19	80	2
2015 Nov 4-8	21	78	1
2014 Nov 6-9	23	76	1
2013 Nov 7-10	24	74	2
2012 Nov 15-18	22	77	1
2011 Nov 3-6	20	78	2
2010 Nov 4-7	23	76	1
2009 Nov 5-8	26	72	2
2008 Nov 13-16	19	79	2
2007 Nov 11-14	17	81	2
2006 Nov 9-12	19	79	2
2005 Nov 7-10	20	79	1
2004 Nov 7-10	21	78	1
2003 Nov 3-5	20	79	1
2002 Nov 11-14	22	75	3
2001 Nov 8-11	28	71	1
1993 May 10-12 ^	8	90	2

* WORDING: Now, thinking about health care in the country as a whole, are you generally satisfied, or dissatisfied, with ... Next, ... The total cost of health care in this country.

21. Overall, how would you rate -- [ROTATED] -- as excellent, good, only fair or poor?

A. The quality of health care you receive

	Excellent	Good	Only <u>fair</u>	<u>Poor</u>	Not applicable <u>(vol.)</u>	No <u>opinion</u>	Excellent/ <u>Good</u>
2016 Nov 9-13	32	44	17	5	1	1	76
2015 Nov 4-8 2014 Nov 6-9 2013 Nov 7-10 2012 Nov 15-18 2011 Nov 3-6 2010 Nov 4-7 2009 Nov 5-8 2008 Nov 13-16 2007 Nov 11-14 2006 Nov 9-12 2005 Nov 7-10	31 35 39 40 40 40 40 38 36 33 36 29	45 44 40 42 42 42 42 43 47 50 43 49	16 15 12 11 12 13 13 12 15 17	7 5 4 6 5 4 4 3 3 4 3	* 1 1 1 1 1 1 1 3 1 2	* 1 * 1 * * *	76 79 79 82 82 82 81 83 83 79 78
2004 Nov 7-10 2003 Nov 3-5 2002 Nov 11-14 2001 Nov 8-11	38 33 28 31	42 49 54 49	15 13 14 15	4 3 3 3	1 2 1 2	 * *	80 82 82 80

B. Your health care coverage

					Not		
			Only		applicable	No	Excellent/
	Excellent	Good	<u>fair</u>	Poor	<u>(vol.)</u>	opinion	<u>Good</u>
2016 Nov 9-13	23	42	23	10	2	1	65
2015 Nov 4-8	25	42	22	10	1	1	67
2014 Nov 6-9	27	40	21	9	2	1	67
2013 Nov 7-10	30	39	17	10	4	*	69
2012 Nov 15-18	27	40	17	10	4	1	67
2011 Nov 3-6	29	43	14	11	3	1	72
2010 Nov 4-7	28	43	16	9	3	*	71
2009 Nov 5-8	29	40	17	10	3	1	69
2008 Nov 13-16	26	41	19	8	4	1	67
2007 Nov 11-14	25	45	15	8	5	*	70
2006 Nov 9-12	26	39	23	8	3	1	65
2005 Nov 7-10	20	43	21	11	4	1	63
2004 Nov 7-10	28	41	20	7	4	*	69
2003 Nov 3-5	22	44	23	6	5	*	66
2002 Nov 11-14	20	51	17	7	4	1	71
2001 Nov 8-11	22	46	20	6	5	1	68

22. Are you generally satisfied or dissatisfied with the total cost you pay for your health care?

	Satisfied	Dissatisfied	No opinion
2016 Nov 9-13	56	42	2
2015 Nov 4-8	57	42	1
2014 Nov 6-9	57	41	2
2013 Nov 7-10	59	38	3
2012 Nov 15-18	59	39	2
2011 Nov 3-6	60	38	2
2010 Nov 4-7	58	40	2
2009 Nov 5-8	62	36	2
2008 Nov 13-16	58	39	3
2007 Nov 11-14	57	39	4
2006 Nov 9-12	54	42	4
2005 Nov 7-10	57	41	2
2004 Nov 7-10	58	41	1
2003 Nov 3-5	57	41	2
2002 Nov 11-14	58	39	3
2001 Nov 8-11	64	33	3