GALLUP NEWS SERVICE

RATINGS OF GOVERNMENT AGENCIES

Results are based on telephone interviews with a random sample of – 1,011 -- national adults, aged 18+, living in all 50 states and the District of Columbia, conducted December 18-19, 2017.

For results based on the total sample of national adults, the margin of error is ±4 percentage points at the 95% confidence level.

Interviews are conducted with respondents on landline telephones and cellular phones, with interviews conducted in Spanish for respondents who are primarily Spanish-speaking. Each sample of national adults includes a minimum quota of 70% cell phone respondents and 30% landline respondents, with additional minimum quotas by time zone within region. Landline and cell phones numbers are selected using random digit dial methods. Gallup obtained this sample from Survey Sampling International. Landline respondents are chosen at random within each household on the basis of which member has the next birthday.

Samples are weighted to correct for unequal selection probability, non-response, and double coverage of landline and cell users in the two sampling frames. They are also weighted to match the national demographics of gender, age, race, Hispanic ethnicity, education, region, population density, and phone status (cell phone-only/landline only/both, cell phone mostly). Demographic weighting targets are based on the March 2016 Current Population Survey figures for the aged 18 and older U.S. population. Phone status targets are based on the January-June 2016 National Health Interview Survey. Population density targets are based on the 2010 census. All reported margins of sampling error include the computed design effects for weighting.

In addition to sampling error, question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of public opinion polls. For questions about how this survey was conducted, please contact galluphelp@gallup.com.

1. How would you rate the job being done by – [ITEM A READ FIRST, THEN ITEMS B-I ROTATED]?
   Would you say it is doing an excellent, good, only fair, or poor job?

2017 Dec 18-19 (sorted by "excellent/good")	Excellent/ Good	Only Fair	Poor
	%	%	%
The U.S. Postal Service	74	19	5
The Centers for Disease Control and Prevention, or the CDC	66	21	6
The Secret Service	63	21	5
The Department of Homeland Security	59	26	10
The Federal Bureau of Investigation, or the FBI	58	22	15
The Central Intelligence Agency, or the CIA	57	25	9
NASA -- the U.S. space agency	56	22	5
The Federal Emergency Management Agency, or FEMA	55	25	13
The Federal Reserve Board	49	28	8
The Food and Drug Administration, or FDA	46	32	18
The Environmental Protection Agency, or EPA	46	26	21
The Internal Revenue Service, or the IRS	45	32	19
The Veterans Administration, or VA	38	34	24

FULL RESULTS:

A. NASA -- the U.S. space agency

	Excellent	Good	Only fair	Poor	No opinion
2017 Dec 18-19	14	42	22	5	17
2014 Nov 11-12	13	37	25	8	17
2013 May 20-21	10	32	32	10	17
2009 Jul 10-12	13	45	26	7	10
2007 Sep 14-16	16	40	29	8	6
2006 Jun 23-25	17	40	30	7	6
2005 Aug 5-7	16	44	29	8	3
2005 Jun 24-26	11	42	34	6	7
2003 Sep 8-10	12	38	36	10	4
1999 Dec 9-12	13	40	31	12	4
1999 Jul 13-4	20	44	20	5	11
1998 Nov 20-22	26	50	17	4	3
1998 Jan 30-Feb 1	21	46	21	4	8
1994 Jul 15-17	14	43	29	6	8
1993 Dec 17-19	18	43	30	7	2
1993 Sept 13-15	7	36	35	11	11
1991 May 2-5	16	48	24	6	6
1990 July 19-22	10	36	34	15	5

Q.1 (RATINGS OF FEDERAL AGENCIES) CONTINUED

B. The Department of Homeland Security

	Excellent	Good	Only fair	Poor	No opinion
2017 Dec 18-19	11	48	26	10	4
2014 Nov 11-12	8	40	32	16	4
2013 May 20-21	8	38	28	23	4
2009 Jul 10-12	8	38	31	18	4
2003 Sep 8-10	10	38	33	15	4

C. The Federal Reserve Board

	Excellent	Good	Only fair	Poor	No opinion
2017 Dec 18-19	8	41	28	8	16
2014 Nov 11-12	6	32	35	14	13
2013 May 20-21	5	28	34	21	12
2009 Jul 10-12	4	26	35	22	13
2003 Sep 8-10	10	43	33	5	9

D. The Federal Bureau of Investigation, or the FBI

	Excellent	Good	Only fair	Poor	No opinion
2017 Dec 18-19	18	40	22	15	6
2014 Nov 11-12	11	47	27	8	7
2013 May 20-21	10	45	27	12	7
2009 Jul 10-12	10	48	27	7	8
2003 Sep 8-10	10	43	31	12	4

E. The Central Intelligence Agency, or the CIA

	Excellent	Good	Only fair	Poor	No opinion
2017 Dec 18-19	11	46	25	9	10
2014 Nov 11-12	8	41	28	11	12
2013 May 20-21	8	32	35	13	11
2009 Jul 10-12	10	37	29	13	12
2003 Sep 8-10	9	36	35	13	7

Q.1 (RATINGS OF FEDERAL AGENCIES) CONTINUED

F. The Internal Revenue Service, or the IRS

	Excellent	Good	Only fair	Poor	No opinion
2017 Dec 18-19	6	39	32	19	4
2014 Nov 11-12	7	34	29	27	3
2013 May 20-21	6	21	29	42	3
2009 Jul 10-12	5	35	36	20	5
2003 Sep 8-10	6	38	38	15	3

G. The Environmental Protection Agency, or EPA

	Excellent	Good	Only fair	Poor	No opinion
2017 Dec 18-19	8	38	26	21	7
2014 Nov 11-12	9	35	32	20	5
2013 May 20-21	5	36	33	21	5
2009 Jul 10-12	5	37	33	21	4
2003 Sep 8-10	6	33	38	20	3

H. The Centers for Disease Control and Prevention, or the CDC

	Excellent	Good	Only fair	Poor	No opinion
2017 Dec 18-19	16	50	21	6	7
2014 Nov 11-12	12	38	30	16	4
2013 May 20-21	11	49	27	8	6
2009 Jul 10-12	11	50	24	10	5
2003 Sep 8-10	18	48	25	6	3

I. The Food and Drug Administration, or FDA

	Excellent	Good	Only fair	Poor	No opinion
2017 Dec 18-19	7	39	32	18	4
2014 Nov 11-12	8	37	34	19	3
2013 May 20-21	6	39	32	21	3
2009 Jul 10-12	5	33	37	22	3

J. The Veterans Administration, or VA

	Excellent	Good	Only fair	Poor	No opinion
2017 Dec 18-19	7	31	34	24	4
2014 Nov 11-12	5	24	29	35	7

Q.1 (RATINGS OF FEDERAL AGENCIES) CONTINUED

K. The U.S. Postal Service

	Excellent	Good	Only fair	Poor	No opinion
2017 Dec 18-19	26	48	19	5	1
2014 Nov 11-12	22	50	20	8	1

L. The Federal Emergency Management Agency, or FEMA

	Excellent	Good	Only fair	Poor	No opinion
2017 Dec 18-19	12	43	25	13	6
2014 Nov 11-12	7	40	31	14	8

M. The Secret Service

	Excellent	Good	Only fair	Poor	No opinion
2017 Dec 18-19	16	47	21	5	11
2014 Nov 11-12	9	34	30	16	11