

GALLUP NEWS SERVICE

APRIL WAVE 2

-- FINAL TOPLINE --

Timberline: 937008
JT: 289
Princeton Job #: 19-04-006

Jeff Jones, Lydia Saad
April 17-30, 2019

Results are based on telephone interviews conducted April 17-30, 2019 with a random sample of –1,024—adults, ages 18+, living in all 50 U.S. states and the District of Columbia. For results based on this sample of national adults, the margin of sampling error is ± 4 percentage points at the 95% confidence level.

For results based on the sample of –530—national adults in Form A and the sample of – 494 – national adults in Form B, the margin of sampling error is ± 5 percentage points.

For results based on the sample of –443—Democrats and Democratic-leaning independents, the margin of sampling error is ± 6 percentage points.

Interviews are conducted with respondents on landline telephones and cellular phones, with interviews conducted in Spanish for respondents who are primarily Spanish-speaking. Each sample of national adults includes a minimum quota of 70% cell phone respondents and 30% landline respondents, with additional minimum quotas by time zone within region. Landline and cell phone telephone numbers are selected using random digit dial methods. Gallup obtained sample for this study from Survey Sampling International. Landline respondents are chosen at random within each household on the basis of which member has the next birthday.

Samples are weighted to correct for unequal selection probability, non-response, and double coverage of landline and cell users in the two sampling frames. They are also weighted to match the national demographics of gender, age, race, Hispanic ethnicity, education, region, population density, and phone status (cell phone-only/landline only/both and cell phone mostly). Demographic weighting targets are based on the March 2018 Current Population Survey figures for the aged 18 and older U.S. population. Phone status targets are based on the January-June 2018 National Health Interview Survey. Population density targets are based on the 2010 census. All reported margins of sampling error include the computed design effects for weighting.

In addition to sampling error, question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of public opinion polls. For questions about how this survey was conducted, please contact galluphelp@gallup.com.

2. How would you rate the job being done by – [ITEM A READ FIRST, THEN ITEMS B-I ROTATED]?
Would you say it is doing an excellent, good, only fair, or poor job?

| <i>2019 Apr 17-30</i> <i>(sorted by "excellent/good")</i> | Excellent/ Good | Only Fair | Poor |
|--------------------------------------------------------------|--------------------|--------------|------|
| | % | % | % |
| The U.S. Postal Service | 74 | 18 | 8 |
| The Secret Service | 69 | 19 | 8 |
| The Centers for Disease Control and Prevention, or the CDC | 64 | 22 | 12 |
| The Central Intelligence Agency, or the CIA | 60 | 25 | 12 |
| NASA -- the U.S. space agency | 60 | 26 | 5 |
| The Federal Bureau of Investigation, or the FBI | 57 | 23 | 19 |
| The Department of Homeland Security | 55 | 26 | 17 |
| The Federal Emergency Management Agency, or FEMA | 52 | 29 | 16 |
| The Internal Revenue Service, or the IRS | 50 | 30 | 19 |
| The Federal Reserve Board | 48 | 34 | 13 |
| The Food and Drug Administration, or FDA | 44 | 33 | 22 |
| The Environmental Protection Agency, or EPA | 43 | 30 | 26 |
| The Veterans Administration, or VA | 39 | 31 | 28 |

FULL RESULTS AND TRENDS:

A. NASA -- the U.S. space agency

| | <u>Excellent</u> | <u>Good</u> | <u>Only fair</u> | <u>Poor</u> | <u>No opinion</u> |
|-------------------|------------------|-------------|------------------|-------------|-------------------|
| 2019 Apr 17-30 | 16 | 44 | 26 | 5 | 9 |
| 2017 Dec 18-19 | 14 | 42 | 22 | 5 | 17 |
| 2014 Nov 11-12 | 13 | 37 | 25 | 8 | 17 |
| 2013 May 20-21 | 10 | 32 | 32 | 10 | 17 |
| 2009 Jul 10-12 | 13 | 45 | 26 | 7 | 10 |
| 2007 Sep 14-16 | 16 | 40 | 29 | 8 | 6 |
| 2006 Jun 23-25 | 17 | 40 | 30 | 7 | 6 |
| 2005 Aug 5-7 | 16 | 44 | 29 | 8 | 3 |
| 2005 Jun 24-26 | 11 | 42 | 34 | 6 | 7 |
| 2003 Sep 8-10 | 12 | 38 | 36 | 10 | 4 |
| 1999 Dec 9-12 | 13 | 40 | 31 | 12 | 4 |
| 1999 Jul 13-4 | 20 | 44 | 20 | 5 | 11 |
| 1998 Nov 20-22 | 26 | 50 | 17 | 4 | 3 |
| 1998 Jan 30-Feb 1 | 21 | 46 | 21 | 4 | 8 |
| 1994 Jul 15-17 | 14 | 43 | 29 | 6 | 8 |
| 1993 Dec 17-19 | 18 | 43 | 30 | 7 | 2 |
| 1993 Sept 13-15 | 7 | 36 | 35 | 11 | 11 |
| 1991 May 2-5 | 16 | 48 | 24 | 6 | 6 |
| 1990 July 19-22 | 10 | 36 | 34 | 15 | 5 |

Q.2 (RATINGS OF FEDERAL AGENCIES) CONTINUED

B. The Department of Homeland Security

| | <u>Excellent</u> | <u>Good</u> | <u>Only fair</u> | <u>Poor</u> | <u>No opinion</u> |
|----------------|------------------|-------------|------------------|-------------|-------------------|
| 2019 Apr 17-30 | 14 | 41 | 26 | 17 | 2 |
| 2017 Dec 18-19 | 11 | 48 | 26 | 10 | 4 |
| 2014 Nov 11-12 | 8 | 40 | 32 | 16 | 4 |
| 2013 May 20-21 | 8 | 38 | 28 | 23 | 4 |
| 2009 Jul 10-12 | 8 | 38 | 31 | 18 | 4 |
| 2003 Sep 8-10 | 10 | 38 | 33 | 15 | 4 |

C. The Federal Reserve Board

| | <u>Excellent</u> | <u>Good</u> | <u>Only fair</u> | <u>Poor</u> | <u>No opinion</u> |
|----------------|------------------|-------------|------------------|-------------|-------------------|
| 2019 Apr 17-30 | 6 | 42 | 34 | 13 | 5 |
| 2017 Dec 18-19 | 8 | 41 | 28 | 8 | 16 |
| 2014 Nov 11-12 | 6 | 32 | 35 | 14 | 13 |
| 2013 May 20-21 | 5 | 28 | 34 | 21 | 12 |
| 2009 Jul 10-12 | 4 | 26 | 35 | 22 | 13 |
| 2003 Sep 8-10 | 10 | 43 | 33 | 5 | 9 |

D. The Federal Bureau of Investigation, or the FBI

| | <u>Excellent</u> | <u>Good</u> | <u>Only fair</u> | <u>Poor</u> | <u>No opinion</u> |
|----------------|------------------|-------------|------------------|-------------|-------------------|
| 2019 Apr 17-30 | 16 | 41 | 23 | 19 | 1 |
| 2017 Dec 18-19 | 18 | 40 | 22 | 15 | 6 |
| 2014 Nov 11-12 | 11 | 47 | 27 | 8 | 7 |
| 2013 May 20-21 | 10 | 45 | 27 | 12 | 7 |
| 2009 Jul 10-12 | 10 | 48 | 27 | 7 | 8 |
| 2003 Sep 8-10 | 10 | 43 | 31 | 12 | 4 |

E. The Central Intelligence Agency, or the CIA

| | <u>Excellent</u> | <u>Good</u> | <u>Only fair</u> | <u>Poor</u> | <u>No opinion</u> |
|----------------|------------------|-------------|------------------|-------------|-------------------|
| 2019 Apr 17-30 | 14 | 46 | 25 | 12 | 3 |
| 2017 Dec 18-19 | 11 | 46 | 25 | 9 | 10 |
| 2014 Nov 11-12 | 8 | 41 | 28 | 11 | 12 |
| 2013 May 20-21 | 8 | 32 | 35 | 13 | 11 |
| 2009 Jul 10-12 | 10 | 37 | 29 | 13 | 12 |
| 2003 Sep 8-10 | 9 | 36 | 35 | 13 | 7 |

Q.2 (RATINGS OF FEDERAL AGENCIES) CONTINUED

F. The Internal Revenue Service, or the IRS

| | <u>Excellent</u> | <u>Good</u> | <u>Only fair</u> | <u>Poor</u> | <u>No opinion</u> |
|----------------|------------------|-------------|------------------|-------------|-------------------|
| 2019 Apr 17-30 | 8 | 42 | 30 | 19 | 1 |
| 2017 Dec 18-19 | 6 | 39 | 32 | 19 | 4 |
| 2014 Nov 11-12 | 7 | 34 | 29 | 27 | 3 |
| 2013 May 20-21 | 6 | 21 | 29 | 42 | 3 |
| 2009 Jul 10-12 | 5 | 35 | 36 | 20 | 5 |
| 2003 Sep 8-10 | 6 | 38 | 38 | 15 | 3 |

G. The Environmental Protection Agency, or EPA

| | <u>Excellent</u> | <u>Good</u> | <u>Only fair</u> | <u>Poor</u> | <u>No opinion</u> |
|----------------|------------------|-------------|------------------|-------------|-------------------|
| 2019 Apr 17-30 | 7 | 36 | 30 | 26 | 1 |
| 2017 Dec 18-19 | 8 | 38 | 26 | 21 | 7 |
| 2014 Nov 11-12 | 9 | 35 | 32 | 20 | 5 |
| 2013 May 20-21 | 5 | 36 | 33 | 21 | 5 |
| 2009 Jul 10-12 | 5 | 37 | 33 | 21 | 4 |
| 2003 Sep 8-10 | 6 | 33 | 38 | 20 | 3 |

H. The Centers for Disease Control and Prevention, or the CDC

| | <u>Excellent</u> | <u>Good</u> | <u>Only fair</u> | <u>Poor</u> | <u>No opinion</u> |
|----------------|------------------|-------------|------------------|-------------|-------------------|
| 2019 Apr 17-30 | 17 | 47 | 22 | 12 | 2 |
| 2017 Dec 18-19 | 16 | 50 | 21 | 6 | 7 |
| 2014 Nov 11-12 | 12 | 38 | 30 | 16 | 4 |
| 2013 May 20-21 | 11 | 49 | 27 | 8 | 6 |
| 2009 Jul 10-12 | 11 | 50 | 24 | 10 | 5 |
| 2003 Sep 8-10 | 18 | 48 | 25 | 6 | 3 |

I. The Food and Drug Administration, or FDA

| | <u>Excellent</u> | <u>Good</u> | <u>Only fair</u> | <u>Poor</u> | <u>No opinion</u> |
|----------------|------------------|-------------|------------------|-------------|-------------------|
| 2019 Apr 17-30 | 8 | 36 | 33 | 22 | 1 |
| 2017 Dec 18-19 | 7 | 39 | 32 | 18 | 4 |
| 2014 Nov 11-12 | 8 | 37 | 34 | 19 | 3 |
| 2013 May 20-21 | 6 | 39 | 32 | 21 | 3 |
| 2009 Jul 10-12 | 5 | 33 | 37 | 22 | 3 |

Q.2 (RATINGS OF FEDERAL AGENCIES) CONTINUED

J. The Veterans Administration, or VA

| | <u>Excellent</u> | <u>Good</u> | <u>Only fair</u> | <u>Poor</u> | <u>No opinion</u> |
|----------------|------------------|-------------|------------------|-------------|-------------------|
| 2019 Apr 17-30 | 9 | 30 | 31 | 28 | 2 |
| 2017 Dec 18-19 | 7 | 31 | 34 | 24 | 4 |
| 2014 Nov 11-12 | 5 | 24 | 29 | 35 | 7 |

K. The U.S. Postal Service

| | <u>Excellent</u> | <u>Good</u> | <u>Only fair</u> | <u>Poor</u> | <u>No opinion</u> |
|----------------|------------------|-------------|------------------|-------------|-------------------|
| 2019 Apr 17-30 | 26 | 48 | 18 | 8 | -- |
| 2017 Dec 18-19 | 26 | 48 | 19 | 5 | 1 |
| 2014 Nov 11-12 | 22 | 50 | 20 | 8 | 1 |

L. The Federal Emergency Management Agency, or FEMA

| | <u>Excellent</u> | <u>Good</u> | <u>Only fair</u> | <u>Poor</u> | <u>No opinion</u> |
|----------------|------------------|-------------|------------------|-------------|-------------------|
| 2019 Apr 17-30 | 12 | 40 | 29 | 16 | 3 |
| 2017 Dec 18-19 | 12 | 43 | 25 | 13 | 6 |
| 2014 Nov 11-12 | 7 | 40 | 31 | 14 | 8 |

M. The Secret Service

| | <u>Excellent</u> | <u>Good</u> | <u>Only fair</u> | <u>Poor</u> | <u>No opinion</u> |
|----------------|------------------|-------------|------------------|-------------|-------------------|
| 2019 Apr 17-30 | 21 | 48 | 19 | 8 | 4 |
| 2017 Dec 18-19 | 16 | 47 | 21 | 5 | 11 |
| 2014 Nov 11-12 | 9 | 34 | 30 | 16 | 11 |

