

GALLUP NEWS SERVICE

GALLUP POLL SOCIAL SERIES: MOOD OF THE NATION

-- FINAL TOPLINE --

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January 4-15, 2021

Results are based on telephone interviews conducted January 4-15, 2021 with a random sample of –1,023—adults, ages 18+, living in all 50 U.S. states and the District of Columbia. For results based on this sample of national adults, the margin of sampling error is ± 4 percentage points at the 95% confidence level.

For results based on the samples of –515—adults in Form A and –508—adults in Form B, the maximum margin of sampling error is ± 5 percentage points.

Interviews are conducted with respondents on landline telephones and cellular phones, with interviews conducted in Spanish for respondents who are primarily Spanish-speaking. Each sample of national adults includes a minimum quota of 70% cell phone respondents and 30% landline respondents, with additional minimum quotas by time zone within region. Landline and cell phone telephone numbers are selected using random digit dial methods. Gallup obtained sample for this study from Dynata. Landline respondents are chosen at random within each household on the basis of which member has the next birthday.

Samples are weighted to correct for unequal selection probability, non-response, and double coverage of landline and cell users in the two sampling frames. They are also weighted to match the national demographics of gender, age, race, Hispanic ethnicity, education, region, population density, and phone status (cell phone-only/landline only/both and cell phone mostly). Demographic weighting targets are based on the March 2019 Current Population Survey figures for the aged 18 and older U.S. population. Phone status targets are based on the July-December 2019 National Health Interview Survey. Population density targets are based on the 2010 census. All reported margins of sampling error include the computed design effects for weighting.

In addition to sampling error, question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of public opinion polls. For questions about how this survey was conducted, please contact galluphelp@gallup.com.

3. In general, are you satisfied or dissatisfied with the way things are going in the United States at this time?

	<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>		<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>
<u>2021</u>				2017 Aug 2-6	28	70	2
2021 Jan 4-15	11	88	1	2017 Jul 5-9	27	71	3
				2017 Jun 7-11	24	73	3
<u>2020</u>				2017 May 3-7	31	66	3
2020 Dec 1-17	16	83	1	2017 Apr 5-9	32	66	2
2020 Nov 5-19	21	76	2	2017 Mar 1-5	29	69	3
2020 Oct 16-27	28	71	2	2017 Feb 1-5	30	68	2
2020 Sep 30-Oct 15	19	80	2	2017 Jan 4-8	26	72	2
2020 Aug 31-Sep 13	14	85	2	<u>2016</u>			
2020 Jul 30-Aug 12	13	84	3	2016 Dec 7-11	27	71	2
2020 Jul 1-23	13	86	1	2016 Nov 9-13	27	70	3
2020 May 28-Jun 4	20	78	2	2016 Nov 1-6	37	62	1
2020 May 1-13	32	66	2	2016 Oct 5-9	28	70	2
2020 Apr 1-14	30	68	2	2016 Sep 7-11	29	70	1
2020 Mar 2-13	42	57	1	2016 Aug 3-7	27	72	1
2020 Feb 3-16	45	55	*	2016 Jul 13-17	17	82	2
2020 Jan 2-15	41	58	1	2016 Jun 1-5	29	69	2
<u>2019</u>				2016 May 4-8	28	69	3
2019 Dec 2-15	36	62	1	2016 Apr 6-10	26	71	3
2019 Nov 1-14	35	64	1	2016 Mar 2-6	27	71	2
2019 Oct 1-13	28	70	2	2016 Feb 3-7	27	71	1
2019 Sep 3-15	33	66	1	2016 Jan 6-10	23	76	1
2019 Aug 1-14	32	67	1	<u>2015</u>			
2019 Jul 1-12	36	62	2	2015 Dec 2-6	20	79	1
2019 Jun 3-16	32	66	1	2015 Nov 4-8	27	71	2
2019 May 1-12	36	63	1	2015 Oct 7-11	25	72	3
2019 Apr 1-9	31	67	2	2015 Sep 9-13	29	70	1
2019 Mar 1-10	33	65	2	2015 Aug 5-9	26	72	1
2019 Feb 1-10	29	69	2	2015 Jul 8-12	30	68	2
2019 Jan 2-10	26	72	2	2015 Jun 2-7	28	71	1
<u>2018</u>				2015 May 6-10	26	72	2
2018 Dec 3-12	31	66	3	2015 Apr 9-12	28	70	1
2018 Nov 1-11	35	62	3	2015 Mar 5-8	31	67	2
2018 Oct 15-28	33	65	2	2015 Feb 8-11	32	66	1
2018 Oct 1-10	38	59	3	2015 Jan 5-8	32	66	2
2018 Sep 4-12	37	61	2	<u>2014</u>			
2018 Aug 1-12	36	63	1	2014 Dec 8-11	23	76	2
2018 Jul 1-11	35	62	2	2014 Nov 6-9	20	77	3
2018 Jun 1-13	38	60	2	2014 Oct 29-Nov 2	27	70	3
2018 May 1-10	37	62	2	2014 Oct 12-15	21	77	2
2018 Apr 2-11	29	69	2	2014 Sep 4-7	23	76	2
2018 Mar 1-8	28	68	4	2014 Aug 7-10	22	76	2
2018 Feb 1-10	36	63	2	2014 Jul 7-10	24	73	3
2018 Jan 2-7	29	69	2	2014 Jun 5-8	23	74	3
<u>2017</u>				2014 May 8-11	25	74	2
2017 Dec 4-11	29	67	4	2014 Apr 3-6	24	74	2
2017 Nov 2-8	25	72	3	2014 Mar 6-9	25	73	2
2017 Oct 5-11	21	75	3	2014 Feb 6-9	22	77	2
2017 Sep 6-10	25	73	2	2014 Jan 5-8	23	75	2

U.S. Satisfaction trend continued on the next page

Q.3 (U.S. SATISFACTION) CONTINUED

	<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>		<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>
<u>2013</u>							
2013 Dec 5-8	23	76	1	2010 Aug 27-30	20	78	2
2013 Nov 7-10	20	78	3	2010 Aug 5-8	21	77	2
2013 Oct 3-6	16	82	2	2010 Jul 8-11	21	76	3
2013 Sep 5-8	23	75	2	2010 Jun 11-13	23	75	1
2013 Aug 7-11	22	75	2	2010 May 24-25	25	73	2
2013 Jul 10-14	28	68	3	2010 May 3-6	24	74	2
2013 Jun 1-4	27	71	2	2010 Apr 8-11	27	71	2
2013 May 2-7	24	74	2	2010 Mar 26-28	23	75	2
2013 Apr 4-14	30	67	3	2010 Mar 4-7	19	79	2
2013 Mar 7-10	21	77	2	2010 Feb 1-3	21	77	2
2013 Feb 7-10	27	72	2	2010 Jan 8-10	23	76	2
2013 Jan 7-10	25	71	4	<u>2009</u>			
<u>2012</u>							
2012 Dec 14-17	23	72	5	2009 Dec 11-13	25	73	2
2012 Nov 15-18	31	68	1	2009 Nov 5-8	24	74	1
2012 Nov 3-4	33	64	2	2009 Oct 16-19	26	72	2
2012 Oct 15-16	30	68	2	2009 Oct 1-4	26	71	3
2012 Sep 6-9	30	68	2	2009 Aug 31-Sep 2	29	70	1
2012 Aug 20-22	25	73	2	2009 Aug 6-8 ♣	36	63	1
2012 Aug 9-12	23	75	2	2009 July 10-12 ♣	30	65	5
2012 Jul 9-12	28	69	3	2009 June 14-16 ♣	34	63	4
2012 Jun 7-10	20	77	2	2009 May 7-9 ♣	35	62	3
2012 May 3-6	24	74	2	2009 Apr 6-8 ♣	26	69	6
2012 Apr 9-12	24	74	2	2009 Mar 5-7 ♣	19	77	4
2012 Mar 8-11	26	72	2	2009 Feb 9-11 ♣	15	82	3
2012 Feb 2-5	22	77	1	2009 Jan 3-5 ♣	13	85	3
2012 Jan 5-8	18	80	2	<u>2008</u>			
<u>2011</u>							
2011 Dec 15-18	15	84	1	2008 Dec 4-7	10	88	2
2011 Nov 28-Dec 1	14	86	1	2008 Nov 13-16	11	87	2
2011 Nov 3-6	12	86	2	2008 Nov 7-9	13	84	3
2011 Oct 6-9	13	85	2	2008 Oct 31-Nov 2	13	85	2
2011 Sep 8-11	11	88	1	2008 Oct 10-12	7	91	1
2011 Aug 11-14	11	88	1	2008 Oct 3-5	9	90	1
2011 Jul 7-10	16	81	2	2008 Sep 8-11	21	77	2
2011 Jun 9-12	20	78	2	2008 Aug 21-23	18	81	1
2011 May 5-8	26	72	2	2008 Aug 7-10	17	80	3
2011 Apr 20-23	22	75	3	2008 Jul 10-13	17	81	2
2011 Apr 7-11	19	78	3	2008 Jun 9-12	14	84	2
2011 Mar 3-6	18	80	2	2008 May 8-11	14	85	1
2011 Feb 2-5	23	75	2	2008 Apr 6-9	15	83	1
2011 Jan 7-9	19	78	3	2008 Mar 6-9	19	80	2
<u>2010</u>							
2010 Dec 10-12	17	81	2	2008 Feb 11-14	20	78	2
2010 Nov 4-7	19	79	1	2008 Jan 4-6	24	73	3
2010 Oct 28-31	22	75	3	<u>2007</u>			
2010 Oct 7-10	21	77	2	2007 Dec 6-9	27	70	3
2010 Sep 13-16	19	79	1	2007 Nov 11-14	20	76	3
				2007 Oct 12-14	26	72	2
				2007 Oct 4-7	25	73	2
				2007 Sep 14-16	28	71	2

U.S. Satisfaction trend continued on the next page

Q.3 (U.S. SATISFACTION) CONTINUED

	<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>		<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>
2007 Aug 13-16	24	73	3	2004			
2007 Jul 12-15	27	71	3	2004 Dec 5-8	45	53	2
2007 Jun 11-14	24	74	2	2004 Nov 7-10	44	54	2
2007 May 10-13	25	73	2	2004 Oct 29-31 ^	44	53	3
2007 Apr 2-5	33	65	2	2004 Oct 11-14	41	57	2
2007 Mar 11-14	30	68	2	2004 Sep 13-15	41	56	3
2007 Feb 1-4	34	64	2	2004 Aug 9-11	44	55	1
2007 Jan 15-18	35	63	2	2004 Jul 8-11	41	57	2
2006				2004 Jun 3-6	39	59	2
2006 Dec 11-14	30	69	1	2004 May 7-9	37	62	1
2006 Nov 9-12	31	67	2	2004 May 2-4	36	62	2
2006 Nov 2-5	35	61	4	2004 Apr 5-8	41	57	2
2006 Oct 9-12	30	68	2	2004 Mar 8-11	39	60	1
2006 Sep 7-10	32	67	2	2004 Feb 9-12	45	54	1
2006 Aug 7-10	28	69	3	2004 Jan 12-15	46	53	1
2006 Jul 21-23	33	65	2	2004 Jan 2-5	55	43	2
2006 Jul 6-9	32	65	3	2003			
2006 Jun 1-4	30	67	2	2003 Dec 11-14	50	48	2
2006 May 8-11	25	72	3	2003 Nov 3-5	44	54	2
2006 Apr 10-13	27	71	2	2003 Oct 6-8	41	57	2
2006 Mar 13-16	29	68	2	2003 Sep 8-10	40	58	2
2006 Feb 6-9	35	62	3	2003 Aug 4-6	46	52	2
2006 Jan 20-22	35	62	3	2003 Jul 7-9	50	48	2
2006 Jan 9-12	36	61	3	2003 Jun 12-15	47	51	2
2005				2003 May 5-7	54	45	1
2005 Dec 19-22	36	62	2	2003 Apr 7-9	55	41	4
2005 Dec 5-8	35	62	3	2003 Mar 22-23	60	38	2
2005 Nov 17-20	36	62	2	2003 Mar 3-5	36	61	3
2005 Nov 7-10	31	66	3	2003 Feb 17-19	39	58	3
2005 Oct 24-26	35	63	2	2003 Feb 3-6	40	58	2
2005 Oct 13-16	31	68	1	2003 Jan 13-16	42	56	2
2005 Sep 26-28	39	59	2	2002			
2005 Sep 12-15	34	65	1	2002 Dec 5-8	46	51	3
2005 Aug 22-25	34	62	4	2002 Nov 11-14	48	48	4
2005 Aug 8-11	37	60	3	2002 Oct 31-Nov 3	48	47	5
2005 Jul 25-28	40	58	2	2002 Oct 3-6	47	49	4
2005 Jul 7-10	42	57	1	2002 Sep 5-8	47	51	2
2005 Jun 16-19	42	56	2	2002 Aug 5-8	47	50	3
2005 Jun 6-8	38	60	2	2002 Jul 26-28	48	49	3
2005 May 23-26	41	55	4	2002 Jul 22-24	49	47	4
2005 May 2-5	39	58	3	2002 Jul 9-11	49	48	3
2005 Apr 4-7	38	59	3	2002 Jun 3-6	52	44	4
2005 Mar 21-23	38	59	3	2002 May 6-9	56	40	4
2005 Mar 7-10	42	56	2	2002 Apr 8-11	61	37	2
2005 Feb 21-24	45	52	3	2002 Mar 4-7	61	37	2
2005 Feb 7-10	46	52	2	2002 Feb 4-6	61	37	2
2005 Jan 3-5	46	53	1	2002 Jan 7-9	65	32	3

U.S. Satisfaction trend continued on the next page

Q.3 (U.S. SATISFACTION) CONTINUED

	<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>		<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>
<u>2001</u>				<u>1996</u>			
2001 Dec 6-9	70	28	2	1996 Dec 9-11	43	55	2
2001 Nov 8-11	65	33	2	1996 Nov 21-24	47	47	6
2001 Oct 11-14	67	29	4	1996 Oct 26-29	39	56	5
2001 Sep 14-15	61	36	3	1996 Aug 30-Sep 1	45	50	5
2001 Sep 7-10	43	55	2	1996 Aug 16-18	38	57	5
2001 Aug 16-19	48	49	3	1996 May 9-12	37	60	3
2001 Jul 19-22	51	46	3	1996 Mar 15-17	36	61	3
2001 Jun 11-17	51	46	3	1996 Mar 8-10	41	56	3
2001 May 10-14	46	50	4	1996 Jan 5-7	24	72	4
2001 Apr 6-8	50	47	3	<u>1995</u>			
2001 Mar 5-7	53	44	3	1995 Aug 11-14	33	64	3
2001 Feb 1-4	51	45	4	1995 Jul 7-9	32	65	3
2001 Jan 10-14	56	41	3	1995 Mar 27-29	30	66	4
<u>2000</u>				<u>1994</u>			
2000 Dec 2-4	51	46	3	1994 Nov 28-29	29	67	4
2000 Nov 13-15	58	41	1	1994 Nov 2-6	30	66	4
2000 Oct 6-9	62	36	2	1994 Oct 22-25	31	66	3
2000 Aug 29-Sep 5	59	38	3	1994 Jul 15-17	33	65	2
2000 Aug 18-19	63	33	4	1994 May 20-22	33	64	3
2000 Jul 14-16	61	35	4	1994 Apr 22-24	32	65	3
2000 Jun 22-25	56	39	5	1994 Mar 25-27	35	62	3
2000 May 18-21	55	42	3	1994 Feb 26-28	36	61	3
2000 Apr 3-9	59	37	4	1994 Jan 15-17	35	62	3
2000 Feb 25-27	65	32	3	<u>1993</u>			
2000 Jan 7-10	69	28	3	1993 Dec 4-6	34	63	3
<u>1999</u>				1993 Nov 2-4			
1999 Sep 23-26	52	45	3	1993 May 21-23	24	73	3
1999 Aug 24-26	62	35	3	1993 Feb 12-14	25	71	4
1999 Jun 11-13	55	42	3	1993 Jan 8-11	29	68	3
1999 May 23-24	51	46	3	<u>1992</u>			
1999 Apr 26-27	51	45	4	1992 Nov 11-12	26	68	6
1999 Apr 13-14	58	39	3	1992 Aug 28-Sep 2 ♠	22	73	5
1999 Feb 12-13	71	26	3	1992 Jul 31-Aug 2	17	80	3
1999 Jan 15-17	70	28	2	1992 Jun 12-14	14	84	2
<u>1998</u>				1992 May 7-10			
1998 Dec 28-29	50	48	2	1992 Apr 20-22 ^	19	80	1
1998 Oct 29-Nov 1	60	34	6	1992 Mar 20-22	19	80	1
1998 Aug 21-23	63	34	3	1992 Feb 28-Mar 1	21	78	1
1998 Aug 10-12	60	36	4	1992 Jan 31-Feb 2 †	24	75	1
1998 May 8-10	59	36	5	1992 Jan 3-6 †	24	74	2
1998 Apr 17-19	58	38	4				
1998 Feb 20-22	64	32	4				
1998 Feb 13-15	59	37	4				
1998 Jan 30-Feb 1	63	35	2				
<u>1997</u>							
1997 Dec 18-21	50	46	4				
1997 Aug 22-25	50	48	2				
1997 May 6-7	46	51	3				
1997 Jan 10-13	50	47	3				

U.S. Satisfaction trend continued on the next page

Q.3 (U.S. SATISFACTION) CONTINUED

	<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>		<u>Satisfied</u>	<u>Dis- satisfied</u>	<u>No opinion</u>
<u>1991</u>				1986 Mar 7-10	66	30	4
1991 Dec 5-8	37	60	3	<u>1985</u>			
1991 Oct 31-Nov 2	35	62	3	1985 Nov 11-18	51	46	3
1991 Oct 10-13	39	57	4	<u>1984</u>			
1991 Aug 23-25	49	45	6	1984 Dec 7-10	52	40	8
1991 Jul 11-14	43	50	7	1984 Sep 28-Oct 1	48	45	7
1991 May 23-26	49	49	2	1984 Feb 10-13	50	46	4
1991 Mar 21-24	52	43	5	<u>1983</u>			
1991 Feb 28-Mar 3	66	31	3	1983 Aug 5-8	35	59	6
1991 Feb 14-17	54	40	6	<u>1982</u>			
1991 Jan 17-21	62	33	5	1982 Nov 5-8	24	72	4
1991 Jan 3-6	32	61	7	1982 Sep 17-20	24	72	4
<u>1990</u>				1982 Apr 2-5	25	71	4
1990 Dec 13-16	33	64	3	<u>1981</u>			
1990 Nov 1-4	32	64	4	1981 Dec 11-14	27	67	6
1990 Oct 25-28	31	66	3	1981 Jun 5-8	33	61	6
1990 Oct 11-14	29	67	4	1981 Jan 9-12	17	78	5
1990 Sep 27-30	37	58	5	<u>1979</u>			
1990 Jul 19-22	45	51	4	1979 Nov 2-5	19	77	4
1990 Feb 8-11	55	39	6	1979 Jul 13-16	12	84	4
<u>1989</u>				1979 Feb 2-5	26	69	5
1989 May 4-7	44	50	6				
1989 Jan 27-Feb 5	45	50	5				
<u>1988</u>							
1988 Sep 25-Oct 1	56	40	4				
1988 May 13-15	41	54	5				
<u>1987</u>							
1987 Aug 24-Sep 2	45	49	6				
<u>1986</u>							
1986 Dec 4-5 ‡	47	49	4				
1986 Sep 13-17	58	38	4				
1986 Jun 9-16	69	26	5				

^ Asked of a half sample;
 † Registered voters;
 ‡ Gallup/Newsweek
 ◆ Gallup/CNN/Knight-Ridder;
 ♣ Gallup Daily Poll

4. Are you very [satisfied/dissatisfied], or just somewhat [satisfied/dissatisfied]?

COMBINED RESPONSES (Q.3-4)

	<u>Very satisfied</u>	<u>Somewhat satisfied</u>	<u>Somewhat dissatisfied</u>	<u>Very dissatisfied</u>	<u>No opinion</u>
2021 Jan 4-15	3	8	22	66	1
2020 Jan 2-15	17	24	25	33	1
2019 Jan 2-10	7	19	26	46	2
2018 Jan 2-7	9	20	26	43	2
2017 Jan 4-8	5	21	31	41	2
2016 Jan 6-10	3	20	32	44	1
2015 Sep 9-13	5	24	25	45	1
2014 Sep 4-7	3	20	28	48	2
2014 Jan 5-8	3	20	33	42	2
2013 Sep 5-8	5	18	30	45	2
2013 Jan 7-10	5	20	30	41	4
2012 Sep 6-9	6	24	27	41	2
2011 Oct 6-9	2	11	28	57	2
2011 Sep 8-11	1	10	32	56	1
2008 Jan 4-6	5	19	30	43	3
2007 Oct 12-14	5	21	31	41	2
2007 Jan 15-18	9	26	30	33	2
2006 Jan 9-12	9	27	28	33	3
2005 Jan 3-5	13	33	27	26	1
2004 Jan 12-15	11	35	31	22	1
2003 Sep 8-10	8	32	30	28	2
2003 Jan 13-16	8	34	32	24	2
2002 Sep 5-8	11	36	31	20	2
2002 Jan 7-9	18	47	20	12	3
2001 Sep 7-10	6	37	34	21	2
2001 Jan 10-14	13	43	26	15	3
1995 Aug 11-14	5	28	37	27	3

**GALLUP POLL SOCIAL SURVEY
January 2021
Public Release Data**

QN3: Satisfaction with U.S. BY Total + Gender + Race I + Age + Education + Party I.D. + Ideology

		Gender			Race I		Age			Education			Party I.D.			Ideology		
		Total	Male	Female	White	Non-white	18-34	35-54	55+	College Grad	Some College	HS Grad or Less	Republican	Independent	Democrat	Conservative	Moderate	Liberal
Total	Unweighted n	1023	531	492	800	211	180	276	557	489	310	218	272	426	305	396	359	247
	Weighted n	1022	502	521	687	324	272	331	410	363	288	368	242	453	307	358	362	280
Satisfied		117	79	38	64	52	33	43	38	39	28	50	34	63	17	36	58	22
		11%	16%	7%	9%	16%	12%	13%	9%	11%	10%	14%	14%	14%	5%	10%	16%	8%
Dissatisfied		895	416	479	620	265	237	281	370	321	258	312	204	386	290	318	300	254
		88%	83%	92%	90%	82%	87%	85%	90%	89%	90%	85%	84%	85%	94%	89%	83%	91%
(DK)/(Refused)		11	7	3	3	7	2	7	2	2	2	6	5	4	0	4	3	3
		1%	1%	1%	0%	2%	1%	2%	0%	1%	1%	2%	2%	1%	0%	1%	1%	1%

**GALLUP POLL SOCIAL SURVEY
January 2021
Public Release Data**

QN3QN4COMBO: Satisfied with United States BY Total + Gender + Race I + Age + Education + Party I.D. + Ideology

		Gender			Race I		Age			Education			Party I.D.			Ideology		
		Total	Male	Female	White	Non-white	18-34	35-54	55+	College Grad	Some College	HS Grad or Less	Republican	Independent	Democrat	Conservative	Moderate	Liberal
Total	Unweighted n	1023	531	492	800	211	180	276	557	489	310	218	272	426	305	396	359	247
	Weighted n	1022	502	521	687	324	272	331	410	363	288	368	242	453	307	358	362	280
Very satisfied		28	17	11	14	13	6	12	9	7	8	12	11	11	4	12	12	4
		3%	3%	2%	2%	4%	2%	4%	2%	2%	3%	3%	4%	2%	1%	3%	3%	1%
Somewhat satisfied		89	62	27	50	39	27	31	29	32	20	38	23	52	13	24	47	18
		9%	12%	5%	7%	12%	10%	9%	7%	9%	7%	10%	9%	11%	4%	7%	13%	7%
Somewhat dissatisfied		220	125	95	136	81	84	62	73	76	62	81	45	104	66	69	88	52
		21%	25%	18%	20%	25%	31%	19%	18%	21%	22%	22%	19%	23%	22%	19%	24%	19%
Very dissatisfied		676	291	384	484	184	153	219	297	245	196	231	159	283	224	248	212	202
		66%	58%	74%	70%	57%	56%	66%	72%	68%	68%	63%	66%	62%	73%	69%	59%	72%
No opinion		11	7	3	3	7	2	7	2	2	2	6	5	4	0	4	3	3
		1%	1%	1%	0%	2%	1%	2%	0%	1%	1%	2%	2%	1%	0%	1%	1%	1%